



Information Policy & Compliance

bbc.co.uk/foi bbc.co.uk/privacy

Richard

Via email: request-165263-559a0bd3@whatdotheyknow.com

01 July 2013

Dear Richard

Request for Information – RFI20130866

Thank you for your request of 17th June 2013 under the Freedom of Information Act 2000 ('the Act') for the following information:

"What incentives does the BBC provide to licence fee payers to continually renew their T.V licence?"

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Mediaedge:CIA International Limited ("MEC"). The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

I can confirm under section 1(1) of the Act that the BBC does not hold any recorded information relevant to your request. The BBC does not provide TV Licence Fee payers with any incentives to renew their TV Licence.

In line with our duty to provide reasonable advice and assistance under section 16 of the Act, I am happy to tell you that the requirement to hold a TV Licence and to pay a fee for it is mandated by law and it is an offence to watch or record television programmes as they are being shown on any channel and on any broadcast platform (terrestrial, satellite, cable and the internet) without a valid TV Licence.

As long as you are watching or recorded television programmes, as outlined above, you need a TV Licence. Further information about the legal requirement to hold a TV Licence is available on the TV Licensing website at <http://www.tvlicensing.co.uk/about/foi-legal-framework-AB16>.

Appeal Rights

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, telephone 01625 545 700 or see <http://www.ico.gov.uk/>.

Kind regards

Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

