



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951
Your reference:
Our reference: FOI2020/00977

Mr Tim McCormack

request-711895-3183dd5c@whatdotheyknow.com

11 January 2021

Dear Mr McCormack,

Freedom of Information Request – FOI2020/00977

I am writing in response to your letter received by Post Office Limited ("**Post Office**") on 9 December, which I am dealing with under the terms of the Freedom of Information Act 2000.

Please note that due to **all** members of the Information Rights team being absent since the middle of December 2020 due to Covid-19, it is taking longer to process information requests at this time.

I can confirm that we do hold information falling within the terms of your request; however, this has taken longer than anticipated to compile and we are still reviewing the information.

In particular we consider that some of the information may be exempt from disclosure under Section 43 (2) Commercial Interests. We therefore need more time to fully consider this and the application of the Public Interest and Prejudice tests, and to consult with BEIS and UKGI.

By virtue of Section 10(3), where public authorities have to consider the balance of the public interest in relation to a request, they do not have to comply with the request until such time as is reasonable in the circumstances.

We will however provide a full response to your request by 5 February 2021 at the very latest. We are sorry it is taking longer than you have hoped for us to deal with your request and thank you for your continuing patience.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink that reads "JA Lawrence". The signature is written in a cursive style, with the first letters of the first and last names being capitalized and prominent. A vertical line is drawn to the right of the signature.

Jackie Lawrence
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
@postofficenews

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