



## Accessible taxis for wheelchair users

From 6 April 2017 it will be illegal for taxi drivers to discriminate against wheelchair users. Hackney carriage and private hire drivers will face a fine of up to £1,000 if they refuse to transport wheelchair users or attempt to charge them extra, in a change to the law announced on the 7 February 2017.

From 6 April 2017 the following duties will be imposed on drivers of designated vehicles;

- To carry a passenger while in a wheelchair
- Not to make any additional charge for doing so
- If the passenger chooses to sit in a passenger seat to carry the wheelchair
- To take such steps as are necessary to ensure that the passenger is carried in safety and reasonable comfort
- To give passengers such mobility assistance\* as is reasonably required.

\*The Act defines mobility assistance as:

- To enable the passenger to get into or out of the vehicle
- If the passenger wishes to remain in the wheelchair, to enable the passenger to get into and out of the vehicle while remaining in the wheelchair.
- To load the passenger's luggage into or out of the vehicle
- If the passenger does not wish to remain in the wheelchair, to load the wheelchair into or out of the vehicle

Drivers are also expected to provide assistance such as folding manual wheelchairs and placing them in the luggage compartment, installing the boarding ramp or securing a wheelchair within the passenger compartment.

If a hackney carriage or a private hire vehicle using a meter, the meter should NOT be left running whilst the driver performs any of the above duties.

Some drivers may have a medical condition or a disability or physical condition which makes it impossible or unreasonably difficult for them to provide the sort of physical assistance which these duties require. If this is the case, the driver will be in possession of an Exemption Certificate which is provided by the council, and which will be displayed within the vehicle.

## VEHICLES DESIGNATED FOR THE PURPOSES OF SECTION 165 OF THE EQUALITY AT 2010

Operator/Licence holder	Make/Model	Telephone Number	Hackney or Private Hire Vehicle	Area Based
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Private Hire	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Hackney	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Hackney	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Hackney	Long Eaton
Chads Cars	Peugeot Partner	01332 666222	Hackney	Long Eaton
LE Taxis	Peugeot E7	01159 164444	Hackney	Long Eaton
LE Taxis	Renault Trafic	0115 9164444	Hackney	Long Eaton
LE Taxis	Mercedes Vito	0115 9164444	Hackney	Long Eaton
LE Taxis	Peugeot Partner	0115 9164444	Hackney	Long Eaton
LE Taxis	VW Caddy	0115 9164444	Hackney	Long Eaton
LE Taxis	VW Caddy	0115 9164444	Hackney	Long Eaton
Taxi – Man	Peugeot Partner	01159 306306	Hackney	Ilkeston
Taxi – Man	Ford Freedom	01159 306306	Hackney	Ilkeston
Taxi - Man	Peugeot Partner	01159 306306	Hackney	Ilkeston
Eastwood Cars	Peugeot Partner	01159 770000	Hackney	Ilkeston
1 <sup>st</sup> Call Taxis	Citroen Dispatch	01159 727066	Hackney	Long Eaton
1 <sup>st</sup> Call Taxis	Citroen Dispatch	01159 727066	Hackney	Long Eaton
Avenger Taxis	Renault Trafic	01159 321642	Hackney	Ilkeston
N & K Taxis	Peugeot E7	01159 731964	Hackney	Long Eaton
Albatross Cars	Peugeot E7	01332 345345	Hackney	Ilkeston
Albatross Cars	Peugeot Partner	01332 345345	Hackney	Ilkeston
Mr C. Selvey	Scudo Combi	07989 453716	Hackney	Long Eaton
Mr C. Ahmad	Peugeot Expert	07426 718612	Hackney	Long Eaton
Mr P. Kitchener	Peugeot Partner	07799 053786	Hackney	Ilkeston
Mr M. Hatton	Peugeot Partner	07388 876336	Hackney	Ilkeston
Mr M. Alliott	Fiat Doblo	07807 903930	Hackney	Long Eaton