

Health and Social Care
Midlothian Council
Fairfield House
8 Lothian Road
Dalkeith
EH22 3ZH

Joint Director Health and Social Care
Allister Short

Midlothian

6 March 2018

Mia Bonas

request-446093-72fbc0bf@whatdotheyknow.com



Dear Ms Bonas

Request for Information under the Freedom of Information (Scotland) Act 2002 (FOISA)

I refer to your request for information regarding the last adult social care management system implemented.

Q1 The exact date on which you signed the contract for the new system.

7 November 2007

Q2 The exact Go-Live date by the winning supplier specified in the tender.

There was no exact go live date specified in the tender as it was recognised that the implementation timescale would be dependent upon the software solution selected.

Q3 The exact Go-Live date by the winning supplier in their proposal.

The proposal indicated an implementation timescale of 12 months from the contract being signed was appropriate in relation to software solution selected.

Q4 The exact date the system went live across all services.

13 November 2018

Your Ref:
Our Ref: F10317

Tel 0131 271 3635
Fax 0131 271 3624
www.midlothian.gov.uk

Q5 The exact date when the legacy system was switched off or you stopped paying maintenance for the system.

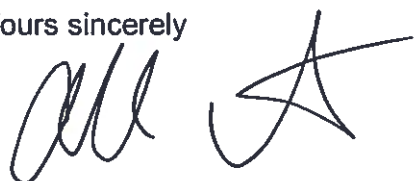
The system replaced an internal database that did not have a maintenance fee. This system ceased to be used when the new system went live.

An applicant who is dissatisfied with the way in which Midlothian Council has dealt with his/her request for information under section 1(1) of the FOISA, may, by virtue of section 20 of the FOISA, require Midlothian Council to review its actions and/or decisions in relation to that request.

If you wish Midlothian Council to review its actions and/or decisions with respect to your request for information, you should write to the Director whose name is printed at the top of this letter. Thereafter we will arrange for your application for review to be considered. We will write to you informing you of the decision by not later than twenty working days after receipt of your request requiring that a review be made. By virtue of section 21 of the FOISA, you will be provided with a statement of reasons for arriving at the decision made.

If you require any further information, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Allister Short', followed by a large, stylized capital 'A'.

Allister Short
Joint Director Health and Social Care