

Health and Social Care
Midlothian Council
Fairfield House
8 Lothian Road
Dalkeith
EH22 3AA

Joint Director Health and Social Care
Allister Short

22 November 2017

Mia Bonas
Request-446093-72fbc0bf@whatdotheyknow.com



Dear Ms Bonas

Request for Information under the Freedom of Information (Scotland) Act 2002 (FOISA)

I refer to your request for information regarding social care management software.

Q1 Are you currently implementing a new Adult Social Care Case Management Software – Yes/No?

A No

Q2 With regard to the last system you implemented how long in months from contract award date did the software go live and the previous case management switched off?

A 12 months

An applicant who is dissatisfied with the way in which Midlothian Council has dealt with his/her request for information under section 1(1) of the FOISA, may, by virtue of section 20 of the FOISA, require Midlothian Council to review its actions and/or decisions in relation to that request.

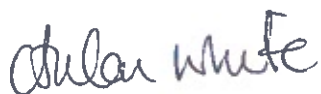
If you wish Midlothian Council to review its actions and/or decisions with respect to your request for information, you should write to the Director whose name is printed at the top of this letter. Thereafter we will arrange for your application for review to be considered. We will write to you informing you of the decision by not later than twenty working days after receipt of your request requiring that a review be made. By virtue of section 21 of the FOISA, you will be provided with a statement of reasons for arriving at the decision made.

Your Ref:
Our Ref: F9983

Tel 0131-271 -3635
Fax 0131 271 3624
www.midlothian.gov.uk

If you require any further information, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink that reads "Alison White". The signature is written in a cursive, flowing style.

Alison White
Head of Adult Services
Alison.White@midlothian.gov.uk