
Ealing Council

Ethen Clarke
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Ealing Council
Freedom of Information
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Your ref:	Our ref:	Extension:	Date:
	17/1668	0208 825 8367	23rd March 2018

Dear Ethen Clarke,

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Thank you for your request for information received by the Council on 26th February 2018. It has been assessed and the following information is provided in response:

To clarify, with regard to the last system you implemented, can you please provide these exact dates:

Unfortunately, we do not have all the exact dates. Contracts were retained by the original program management team. However, this is as close as we are able to get.

1. The exact date on which you signed the contract for the new system.

Perpetual Licensing Agreement signed in 2005.

2. The exact Go-Live date by the winning supplier specified in the tender.

Not known because Frameworki is a bespoke system, this was dependent on internal developmental work by Ealing over about a 12 month period post technical delivery. 2 phases, Adults went live October 2006, Children's February 2007.

3. The exact Go-Live date by the winning supplier in their proposal.

2 phases, Adults went live October 2006, Children's February 2007. The exact date the system went live across all services. (See answer to (2)).

4. The exact date the system went live across all services.

February 2007.

5. The exact date when the legacy system was switched off or you stopped paying maintenance for the system.

April 2012 (retained as a read-only repository, no license fees due to in-house development and ownership).

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http://www.ealing.gov.uk/info/200640/freedom_of_information/1550/making_a_complaint_or_appeal

Your request for an internal review should be submitted to us within 40 working days of your receipt of this response. Any such request received after this time will only be considered at our discretion.

If you remain dissatisfied by the outcome of the Internal Review you have the right to submit your complaint to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,

Freedom of Information Officer