
Ealing Council

Ethen Clarke
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Ealing Council
Freedom of Information
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Your ref:	Our ref:	Extension:	Date:
	17/1668	0208 825 8367	28 th November 2017

Dear Ethen Clarke,

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Thank you for your request for information received by the Council on 14th November 2017. It has been assessed and the following information is provided in response:

- **Are you currently implementing a new Adult Social Care Case Management Software?**
No
- **If yes you are implementing a system then please provide what Adult Social Care Case Management Software are you implementing and when is the planned go-live date of all functionality as per the tender?**
N/A
- **Is this the same with the dates on the tender documents? If not what is the difference?**
N/A
- **Have there been any additional costs outside the original contract for the implementation? If yes, please specify**
N/A
- **If No you are not implementing an Adult Social Care Case Management Software, with regard to the last system you implemented how long in months from contract award date did the software to go live and the previous case management to be switched off?**
Approx. 12 months

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http://www.ealing.gov.uk/info/200640/freedom_of_information/1550/making_a_complaint_or_appeal

Your request for an internal review should be submitted to us within 40 working days of your receipt of this response. Any such request received after this time will only be considered at our discretion.

If you remain dissatisfied by the outcome of the Internal Review you have the right to submit your complaint to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,

Freedom of Information Officer