

ICT Services Team

Civic Offices
2 Watling Street
Bexleyheath
Kent DA6 7AT



www.bexley.gov.uk

m/r 4723497

Direct Dial

y/r

Date

14 November 2017

xxxxx.xxxxx@xxxxxx.xxx.xx

The person dealing with this matter is:

James Scott

Mr Ethen Clarke

Dear Mr Clarke

Thank you for your request for information received on 14 November 2017 concerning case management systems at the London Borough of Bexley. I have addressed the points that you have raised below:

Are you currently implementing a new Adult Social Care Case Management Software
No

If No you are not implementing an Adult Social Care Case Management Software, with regard to the last system you implemented how long in months from contract award date did the software to go live and the previous case management to be switched off?
The implementation of the last Adult's Social Care system took around two years to complete

This request is being handled under the Freedom of Information Act 2000. I can confirm that the information requested is held by the London Borough of Bexley. I have detailed below the information that is being released to you.

If you are considering making use of this information, please consider whether the Reuse of Public Sector Information Regulations 2005 apply. Details of these regulations are available on Bexley Council's website at this address,
<http://www.bexley.gov.uk/index.aspx?articleid=2361>

If you have any questions, please contact me by email at xxxxx.xxxxx@xxxxxx.xxx.xx.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Complaint and Freedom of Information Officer
London Borough of Bexley
Civic Offices
2 Watling Street
Bexleyheath
Kent DA6 7AT

Or by email to xxx@xxxxxx.xxx.xx

Yours sincerely

James Scott
Head of ICT (Systems & Security)
ICT Services Team