



Karen Worwood  
Via email: request-445968-350ddfc4@whatdotheyknow.com

#### Information Governance

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Please contact Information Governance  
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16 March 2018

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: REQ03950**

Thank you for your request for information relating to Adult Social Care Case Management Software.

**1. The exact date on which you signed the contract for the new system.**

2009

**2. The exact Go-Live date by the winning supplier specified in the tender.**

We can confirm that we do not hold this information and we are therefore advising you as per Section 1(1) of the Act.

**3. The exact Go-Live date by the winning supplier in their proposal.**

2010/11

Please note this was a working arrangement based on the development of the specification.

**4. The exact date the system went live across all services.**

2010

**5. The exact date when the legacy system was switched off or you stopped paying maintenance for the system.**

Switched off 2010/11

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Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**