



Karen Worwood  
Via email: request-445968-350ddfc4@whatdotheyknow.com

#### Information Governance

Coventry City Council  
PO Box 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

Please contact Information Governance  
Direct line 024 7683 3323  
infogov@coventry.gov.uk

6 December 2017

Dear Sir/Madam

#### **Freedom of Information Act 2000 (FOIA) Request ID: REQ03469**

Thank you for your request for information relating to

#### **Are you currently implementing a new Adult Social Care Case Management Software – Yes/No?**

No

**If yes you are implementing a system then please provide what Adult Social Care Case Management Software are you implementing and when is the planned go-live date of all functionality as per the tender?**

**Is this the same with the dates on the tender documents? If not what is the difference**

**Have there been any additional costs outside the original contract for the implementation? If yes, please specify**

Not applicable.

**If No you are not implementing an Adult Social Care Case Management Software, with regard to the last system you implemented how long in months from contract award date did the software go live and the previous case management to be switched off?**

18 months

The supply of information in response to a Freedom of Information request does not confer an automatic right to re-use the information. You can use any information supplied

for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**