

Anne Cleves

John Clintworth
Tel: 0151 934 4827
Email: xxxxxxxxxxxx@xxxxxx.xxx.:
Date: 21 November 2017

Our reference: 636633

Dear Anne

Freedom of Information Act 2000

Thank you for your Freedom of Information request that we received on the 15th November 2017.

We do hold the information you have requested and our answers are detailed below.

We are not implementing a new Children's Social Care Case Management.

If you mean the timescale between the council deciding that they would be migrating to Liquid Logic and switching the old system off, then it would be 21 months.

If you mean the timescale between the council actually starting the process of ordering a new system & the old system being switched off, then it would be 18 months.

Liquid Logic is a solution which is constantly evolving, in line with the changes to Social Care provision and current legislation. It is therefore not quite factually correct to say that we are not implementing a new Adult Social Care Case Management system. New modules continue to be added to the existing Liquid Logic system at the request of Sefton Council, as and when required.

Please quote the reference number 636633 in any future communications about this request.

Section 17 (7) (a) of the Freedom of Information Act states that public authorities must provide applicants with particulars of how they may complain about the handling of their request for information should they wish to. Any such complaint should be directed to the Information Management and Governance Lead, 7th Floor, Merton House, Stanley Road, Bootle, L20 3UU

Should you choose to request a review of the decision taken and are dissatisfied following the authority's review, you are entitled under Section 17 (7) (b) of the Act to apply to the Information Commissioner for a decision notice. Further information can be found at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

John Clintworth
Business Intelligence Team
www.sefton.gov.uk