

**Department for Work and Pensions (DWP)**  
**Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

**Our reference:** Fol 5279

**Date:** 22 January 2018

Dear Mr Lotz

Thank you for your Freedom of Information request received on 27 December 2017. You asked:

*Please provide the impact-assessments for the (other/following) DWP sites that are planned to be merged or closed (from Oct2017 onwards) in: Camden, Islington, Barnet, Enfield, Haringey, Hackney; such as:*

*Wembley Olympic House*

*EdmontonJC*

*HighgateJC*

*EdgwareJC*

*FinchleyJC*

*WoodGreenJC*

*LeytonstoneJC*

*FinsburyParkJC*

*Camden/Dalston (hub/JC/?)*

*City/Poplar/Hoxton*

*Cityside*

**DWP Response:**

- 1) a copy of the Equality Analysis for each site is attached as appropriate. Note that some information has been redacted under Section 40 of the Freedom of Information Act as it has been deemed as Personal Information. The Equality Analysis documents reflect the impacts taken into account before and at the time of the decision. We regularly review claimant numbers, demand for services and appropriate staffing levels as part of normal business planning activity.

Site	Equality Analysis
Wembley Olympic House (Back of House office)	
Edmonton Jobcentre ( <i>please note Edmonton Jobcentre is now a retention, with partial divestment of space and some staff moves to Palmers Green</i> )	
Highgate Jobcentre	
Edgware Jobcentre	
Finchley Jobcentre	

Wood Green Jobcentre	Retention – no EA held
Leytonstone Jobcentre	
Finsbury Park Jobcentre	Retention – no EA held
Camden NINO Hub	
Dalston Jobcentre	
City Tower Jobcentre	
Poplar Jobcentre	Retention – no EA held
Hoxton Jobcentre	Retention – no EA held
Cityside NINO Hub	
Hackney Jobcentre	Retention – no EA held
Hackney (Back of House office)	Retention – no EA held
Enfield Jobcentre	Retention – no EA held
Barnet Jobcentre	Retention – no EA held
Barnsbury Jobcentre (Islington)	Retention – no EA held

- 2) The Equality Analysis findings are one of a number of considerations that have been used to make the decisions about Jobcentres. These included a complex range of factors, such as the effect on our people, customer service, the equality analysis, value for money and business needs.

DWP has been mindful of its duties under the Equality Act 2010 and has carried out local level equality analysis to inform understanding of the effect of our plans. Careful consideration has been given to the wider effect on the local communities. DWP will maintain services to claimants, whether in their existing jobcentre where a decision is made to retain that office or, where their existing jobcentre will close, at an alternative site.

We will be maintaining services to claimants and will continue to support them with changes in Jobcentre location, taking into account their individual circumstances, including any health conditions, disabilities or caring responsibilities.

Our DWP estate announcement on 5 July 2017 confirms that some smaller jobcentres will merge with larger ones, and others will be co-located with local government premises. We will also move to a network of larger more efficient corporate and back office buildings.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

---

### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to: DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745