

**Ganesh Sittampalam**

Request-14397-2de70417@whatdotheyknow.com

Our Reference: 46823

23<sup>rd</sup> July 2009

Dear Ganesh Sittampalam,

I am writing with reference to your request for information regarding IDENT1 Contract dated 7<sup>th</sup> July 2009, made under section 1(1) of the Freedom of Information Act.

You asked for the following information:

*I request a copy of the contract plus any appendices and indexes for the IDENT1 system, as referred to in the Information Commissioner's recent decision notice FS50125350.*

In response to your request, please see attachments.

**Your right to complain**

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write to:

David Horne  
Director of Resources  
National Policing Improvement Agency  
10-18 Victoria Street  
London  
SW1H 0NN

E-mail: david.horne@npia.pnn.police.uk

**NPIA**  
New King's Beam House,  
22 Upper Ground, London, SE1 9QY

T 020 8358 5678  
F 020 8358 5700

NPIA (headquarters):  
4th Floor,  
10-18 Victoria Street,  
London, SW1H 0NN

T 020 7147 8200  
F 020 7147 8201  
www.npia.police.uk

## National Policing Improvement Agency

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If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the NPIA. The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Further information about the NPIA is routinely published on our website at [www.npia.police.uk](http://www.npia.police.uk) or through our publication scheme. If you require any further assistance in connection with this request please contact us at our address above.

Yours sincerely,

**Andy Woodgate**  
FOI Compliance Manager  
National Policing Improvement Agency