

AYLESBURY VALE DISTRICT COUNCIL
RESPONSE TO INFORMATION REQUEST



**Reference
FOI 2404**

This request was answered under the legislation indicated below:-

- DP** ☐ Data Protection Act 1998 (£10 fee payable)
FOI ☒ Freedom of Information Act 2000 (usually free)
EIR ☐ Environmental Information Regulations 2004

Date Reply Sent: 19th December 2012

AVDC response

Dear Aylesbury Vale District Council,

Please could you pass this request to your Freedom of Information Officer. I work with Pinacl Solutions UK Limited which is an ICT solutions and managed services company. I would like to understand more about your ICT provision. Could you please advise me;

Dear Mr Andrews,

Thank you for your information request to Aylesbury Vale District Council (AVDC).

Please find our response detailed alongside each question asked:

Please see our response below:

1. Are your current ICT needs provided using in house resource or outsourced to a third party ICT managed services provider?
2. If using a third party provider who is this and when does the contract end/come up for renewal?
3. Who are the technology providers of your voice systems, eg MiTel, Siemens, Cisco etc?
4. Do you have corporate WiFi and if so who is your supplier and vendor?
5. Have you deployed unified communications within your networks?
6. Who are the technology providers of any videoconferencing systems eg Polycom, Tandberg etc ?
7. Who are the technology providers of your current data networking eg Cisco, HP etc?
8. Who provides your wide area network?
9. When does the contract end/come up for renewal?
10. How many sites are connected to your WAN?

1. Generally in-house, supplemented with specific support contracts.
2. Ultima July 2013.
ONI – rolling contract.
3. Cisco.
4. Yes, Cisco.
5. Yes.
6. IVC Are the providers using Polycom equipment
7. Cisco.
8. BT
9. March 2013.
10. Seven

Any information would be most helpful.

Yours faithfully,

Should you require further information, please contact records@aylesburyvaledc.gov.uk or write to The Administration and Information Officer, IT

Geoff Andrews

Division, Aylesbury Vale District Council, The Gateway, Gatehouse Road, Aylesbury, Bucks, HP19 8FF.

This data is provided on the basis that you will process the information in accordance with data protection principles and in particular, that you agree to use the information for only the authorised purposes as specified in your request for the data and that you ensure it is kept and otherwise dealt with securely and do not keep it for longer than it necessary.

You also agree to keep Aylesbury Vale District Council fully indemnified against any and all costs, expenses and claims arising out of any breach of data protection principles and in particular, but without limitation, the unauthorised or unlawful access, loss, theft, use, destruction or disclosure of the data by you or your subcontractors, employees, agents or any other person within your control.

If you feel that your request has not been properly handled or if you are dissatisfied with the outcome, you can request an internal review in accordance with the Council's Comments and Complaints procedure. You will find details of the procedure on our website www.aylesburyvaledc.gov.uk under the heading Council and Democracy.

Please note that you have the right to make a complaint direct to the Information Commissioner and details on how to do this are set out on the Information Commissioner's website www.informationcommissioner.gov.uk under the heading "Complaints". The Information Commissioner, however, will normally expect a complainant to have exhausted a public authority's internal review procedures first.

Yours sincerely,

Karen McMahon
Administration and Information Officer
IT Division
Aylesbury Vale District Council
The Gateway
Gatehouse Road
Aylesbury
Bucks
HP19 8FF

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Data Protection

AVDC is a Data Controller under the Data Protection Act 1998. We hold information for the purposes specified in our notification to the Information Commissioner and may use this information for any of them. We may receive information about you from other organisations, or we may give information to them. If we do it will only be as the law permits, to check the accuracy of information, to prevent fraud or detect crime, or to protect public funds.