

Information Rights

Ask for: Information Rights
Email: InformationRightsTeam@newham.gov.uk

FOI Reference: 23804562

Date: 27/06/2023

Freedom of Information Act 2000 **Subject: ICT Procurement**

We write with regard to your recent enquiry for information held by the Council under the provisions of the Freedom of Information Act 2000.

Request

I would like to request information on your organisation under the Freedom of Information Act.

1. Mobile phones

- a. Who is your current mobile phone provider?
- b. How many mobile connections?
- c. When is the contract up for renewal?
- d. How long do you contract for (24 or 36 months)?
- e. The email address of the primary contact for this contract?

2. SIP Trunking

- a. Have you implemented SIP?
- b. If yes, when does the contract expire?
- c. Who is your SIP provider?
- d. The email address of the primary contact for this contract?

3. Team Licences

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- a. Which Microsoft 365 Licence do you have e.g. E3, E5
- b. Have you voice enable your Teams Licences?
- c. If not, is that something you are considering?

4. Telephony

- a. What is your current telephony system?
- b. How many users of the telephony system?
- c. When is the contract up for renewal?
- d. The email address of the primary contact for this contract?

Response

1)

- a. Class Networks provides sims and mobile phones for the EE network
- b. 2188
- c. 12th March 2024
- d. This varies. The existing mobile phone contract was for 24 months with a 12 month extension
- e. Help with Procurement general queries: eprocurement@onesource.co.uk or can be directed to info@onesource.co.uk.

2)

- a. Yes
- b. 18th November 2024
- c. Daisy Corporate Services
- d. Help with Procurement general queries: eprocurement@onesource.co.uk or can be directed to info@onesource.co.uk.

3)

- a. Predominantly E5 or equivalent.
- b. No
- c. Yes, we have plans in place to implement Teams telephony in the next 12 months

4)

- a. Corporate = Skype for Business Contact Centre = 8x8
- b. All council staff use the corporate telephone system
- c. There is no associated contract with skype for business but the council plans to move to Teams for corporate telephony in the next year

d. Help with Procurement general queries: eprocurement@onesource.co.uk or can be directed to info@onesource.co.uk.

Please note we do not give our consent for any names and contact details provided in this response to be sent marketing material. Any such use will be reported to the ICO as a breach of General Data Protection Regulations and the Privacy and Electronic Communication Regulations.

Please quote the FOI reference number provided above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be submitted to the contact details given above.

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at: www.ico.org.uk.

If you require any further information please do not hesitate to contact a member of our team at InformationRightsTeam@newham.gov.uk.

Yours sincerely,

Information Rights Team
Newham Council

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