

Brown, Kirsty

From: Terry Williams [request-367160-fec33f3d@whatdotheyknow.com]
Sent: 24 October 2016 08:41
To: FOI
Subject: Freedom of Information request- ICT Infrastructure

Dear Falkirk Council,

Please could you provide me with the following information with regards to your ICT structure;

1. What is your annual IT Infrastructure Budget for 2016 & 2017?
The budget for 16/17 is £1,208,000 (which includes capital funding for replacement servers etc).
The budget figures for 17/18 have yet to be finalised.
2. What storage vendor(s) and model do you currently use?
Dell, various models, mostly MD3000 series iSCSI arrays and Storetek arrays.
 - a. When was the installation date of above storage vendor(s)?
Various dates from 2012 onwards
 - b. When is your planned (or estimated) storage refresh date? (Month/year)
No planned date.
 - c. What is your estimated budget for the refresh?
No funding has been requested.
 - d. What date does your storage support contract end? (Month/year)
Storage devices are included in the server maintenance contract, 23 June 2017 (option to extend annually until 23 June 2019)
 - e. What is the value of your storage support contract?
Server maintenance contract annual payment for 2016 £49,000
 - f. What is the capacity of the storage data in TB?
213 TB
3. What backup software do you use?
Commvault Simpana V10, Data Protection Manager 2007, Data Protection Manager 2010, Networker and Altaro
 - a. How much data do you backup in TB?
Currently 99TB
 - b. When is your planned (or estimated) backup software refresh date? (Month/year)
No planned refresh.
 - c. What is the estimated budget for your backup software refresh?
No funding has been requested.
 - d. When does your backup support contract end? (Month/year)
CommVault CASP renewal 31 March 2017.
Networker - April 2017.
Altaro - September 2017.
 - e. What is the value of your backup support contract?
£27,150 CommVault, Networker £12,000. Altaro £1,600
4. What compute vendor(s) and model do you currently use?
Dell various models, HP various models, Oracle Solaris
 - a. Number of servers?
Approx. 250
 - b. What operating system(s) do you use?
Windows 2012r2, Windows 2008, Solaris and Linux

- c. What percentage is virtualised?
Approx 10%.
 - d. Virtualisation platform?
Microsoft Hyper V
 - e. When is your planned (or estimated) compute refresh date? (Month/year)
No specific date.
 - f. When does your compute support contract end? (Month/year)
No support contract, support is in-house.
 - g. What is the value of the compute support contract?
As above.
5. If you outsource your IT works, please provide who it is with and when the contract started and ends.
Not outsourced.

In addition, please provide a copy of your current IT Strategy and an organisation chart depicting the IT department with contact names and telephone numbers.

Current IT Strategy - <http://www.falkirk.gov.uk/coins/submissiondocuments.asp?submissionid=9672>
Organisation Chart - is attached although we do not hold one with names and telephone numbers.

Yours faithfully,

Terry Williams

Please use this email address for all replies to this request: request-367160-fec33f3d@whatdotheyknow.com

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