

General

Number of Sites	37 Network Sites
Number of Employees	789 Staff in Post
Number of IT Staff	Please see attached structure chart Including Infrastructure, Development GIS and ERP

Annual IT Budget	As of 6/10/2015 - CAPEX - £1,826,400.00 £506,000/OPEX - £1,320,400
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Datacentre

Location of datacentre(s)	Inverness & Edinburgh
Number of Servers	75
Number of Windows Servers	30
Number of UNIX/Linux Servers	45
What operating system do you use?	SLES, Windows Server
Percentage Virtualised	85%
Virtualisation platform	VMWARE
Server Vendor	HP, Dell, IBM
Server Refresh Date	As required
Date Server Support contract ends	30/09/2016
Value of contract	£4,563.37
Volume of Data in TBs	107
Storage Vendor	NetApp & Synology
Storage Refresh Date	As required
Date Storage support contract ends	30/09/2016
Value of contract	£4,197.18
What do you Backup to (hardware)?	SAN
What backup software do you use?	n/a
Backup refresh date	n/a
Date backup support contract ends	n/a
Value of support contract	n/a
What networking equipment do you use in the Datacentre?	Cisco
Refresh date	n/a
Date support contract ends	20/04/2020
Value of contract	£77,377.20
Do you use WAN optimisation?	No
If so what product do you use?	n/a

Desktop

Desktop vendor	HP, LENOVO, Apple & Microsoft
Number of Desktops	901
Do you use VDI?	Yes
If so what platform do you use?	Vmware
Desktop Refresh date	Currently in progress
Date support contract ends	n/a

Applications:

Database vendors	Oracle, SQLServer, MySQL & Access
	2010
Email provider	In-house/Exchange
Number of mail boxes	1144
ERP Platform	Oracle
CRM Provider	In-house Solution
Database Archival	Not used
Email Archival	Objective eRDMS
File Archival	Objective eRDMS

IS Strategy: <http://www.snh.gov.uk/docs/A1390408.pdf>

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