



HM Passport Office

Parliamentary Correspondence Unit
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Website www.gov.uk/hm-passport-office

Clare Maddison
request-342282-d5db359a@whatdotheyknow.com

Reference: FOICR 40177/16

Date: 20 July 2016

Dear Ms Maddison

FREEDOM OF INFORMATION REQUEST

Thank you for your email of 27 June, in which you request a contact number for the Peterborough office. Your request has been handled as a request for information under the Freedom of Information Act 2000 (FOI Act).

Your information request and Her Majesty's Passport Office (HM Passport Office) response are set out below.

I would like a telephone number for Peterborough passport office, not a call centre (Liverpool or Southport) please.

The Peterborough office does not have an alternative contact number for customer enquiries as advice and assistance is provided to customers through the Passport Adviceline.

You can contact the Passport Adviceline by calling 0300 222 0000. The Passport Adviceline is the central point of contact for all customers who require advice about their British passport, have a query regarding their application or wish to make a complaint.

I trust that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the HM Passport Office holds.

Yours sincerely

P Feakins
Parliamentary Correspondence Unit

Passport Adviceline: 0300 222 0000
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