

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-rexxxxx@xxx.xxx.xxx.xx](mailto:freedom-of-information-rexxxxx@xxx.xxx.xxx.xx)

Our Ref: VTR 4809

8th January 2013

Dear David R Jones,

Thank you for your Freedom of Information request which has been detailed below along with our response.

[My Jobseekers Agreement includes Universal Jobmatch registration, the website say's I can revoke consent to it's privacy policy, if I do revoke consent will I get a benefit sanction? Let me have your consent policy on jobmatch and revoking it.](#)

It is not currently mandatory for jobseekers to use the Universal Jobmatch (UJ) service and the revised Jobseeker's Agreement does not require JSA claimants to use Universal Jobmatch. There is however, a new checkbox within the Jobseeker's Agreement to include how often a claimant will check their Universal Jobmatch account. This checkbox is only used for claimants who have created an account and the decision on how often they will use the service will be determined in agreement with the claimant. This checkbox will not be used for claimants who have not registered with the service.

Current functionality of the UJ service requires you to tick a checkbox indicating that you accept the Terms and Conditions, Privacy Policy and Cookies. If you do not tick this box then you will not be able to create an account or have access to the full benefits of the service.

We intend to introduce mandation for Universal Jobmatch in 2013.

It is not currently mandatory for jobseekers to use the Universal Jobmatch service but it has always been our intention to mandate some JSA claimants to register with Universal Jobmatch and upload a CV so that they can make full use of the service.

We intend to require those claimants to do this under a Jobseeker's Direction, when some changes have been made to the service to fully support this. Jobseeker's Directions require Jobseeker's Allowance claimants to take specific actions which will help them find work, and failure to do so without good reason may result in a benefit sanction.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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#### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)