



Access to Information Communities and Local Government Internal Review Procedures

You are able to request information from Communities and Local Government and the Government Offices (which are part of Communities and Local Government). This is under the terms of the Freedom of Information Act, Environmental Information regulations or Data Protection Act 1998.

This leaflet explains how to complain or request an Internal Review if you are unhappy with the outcome of your request for information or the way in which your request has been handled by Communities and Local Government or a Government Office .
You should write, clearly stating the reasons for your dissatisfaction to:

Communities and Local Government
FOI Advice Team
2nd Floor
Ashdown House
123 Victoria Street
London SW1E 6DE
Or by email to:
Contactus@communities.gsi.gov.uk

We will send you an acknowledgement on receipt of your request. Your case will be considered under Communities and Local Government internal review procedures.

An FOI Reviewing Officer will be appointed to conduct a full re-evaluation of your case. The officer will consider the information requested and make a full review of the papers associated with your original application. Internal reviews resulting from requests for information from Government Offices (GO) will normally be considered by a Reviewing Officer in a different GO. The letter of response to a request for review will therefore not be from the same GO as the response to the original request. Internal reviews resulting from requests for information from business areas within Communities and Local Government will normally be considered by a Reviewing Officer from a different business area. The letter of response to a request for review will therefore not be from the same business area as the response

to the original request. If the review is wholly, or partially, upheld you will be advised about any action that needs to be taken by us. If the decision is to release information previously withheld, we will let you know when you can expect to receive this. If the review has either not been upheld or you remain dissatisfied with our decision you may apply directly to the Information Commissioner for a decision or assessment at:

Office of the Information Commissioner Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone 01625 545 700

Fax 01625 524 510

Email: maxx@xxx.xxx.xxx.xx

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