

Mr J Marriott

By email: request-367122-6acoef4e@whatdotheyknow.com

21 November 2016

Dear Mr Marriott

FOI16-1611

Thank you for your information request dated 23 October, which we received on 24 October. Your request has been considered under the Freedom of Information Act 2000.

In your email you requested information about HS2 platform heights. I can confirm that we hold some information related to your requests and the responses are provided below:

1. What height is HS2 specifying for the height of platforms for:-

- a) captive trains;
- b) classic compatible trains?

I can confirm that we do not hold this information as the platform height has not yet been decided.

2. Please could you provide the following documents:-

- a) **CCD Design & Ergonomics Ltd. 2014. Passenger Boarding and Dwell Time Research Report Po2. eB. 15 04 2014. Po2. [C240-PBR-HF-REP-000-000004].**

I confirm that we hold this information, please see document attached at [Annex A](#). Please be advised that we have redacted names of HS2 Ltd staff below Executive Director level and some of the images from the document as we consider that disclosure will identify individuals or disclose their personal data and is therefore exempt from disclosure under section 40(2) of the FOI Act.

Section 40(2) of the FOI Act provides an exception to the disclosure of information where it is:

- the personal data of someone other than you; and
- the disclosure of that personal data would put us in breach of the principles of the Data Protection Act 1998 ("DPA"), with which we are obliged to comply.

The personal data within the withheld information is not public and disclosure of this information would be unwarranted, unfair and in breach of the first DPA principle and, as such, is exempt from disclosure under section 40(2) of the FOI Act. No public interest test applies in this case. Further information on section 40 is available via the following link:

<http://www.legislation.gov.uk/ukpga/2000/36/section/40>.

b) Design Triangle. Train Parameters Study, Design Triangle. eB. Po3. [HS2-HS2-OP-REP-000-000002].

I confirm that we hold this information. However, we are requesting an extension to the time limit for responding to this part of your request. The FOI Act allows us 20 working days to respond to your request from the date of its receipt. However, it is occasionally necessary to extend the 20 working day time limit for issuing a response in order to consider the public interest test. In this case we need to extend our response time limit by a further 20 working days in order to assess whether it is in the wider public interest to disclose or withhold the information that we hold.

The exemption that we consider applies to the information you have requested is section 43 of the FOI Act which exempts information if the release of the information is likely to prejudice the commercial interests of any person. A person may be an individual, a company, the public authority or any other legal entity.

We will send a response by 19 December 2016 at the very latest, if not well before that date.

c) HS2 Ltd. 2014. D5 - Inclusive design policy. 2014.

This document is published on the HS2 website and can be found via the following link:

http://assets.hs2.org.uk/sites/default/files/info_papers/D5%20-%20Inclusive%20Design%20Policy.pdf.

d) HS2 Ltd. 2012. HS2 Project Dictionary Po2.4. eB. 03 05 2012. [HS2-HS2-PM-GDE-000-000002]

I confirm that we hold this information, please see document attached at Annex B.

e) Improving the methods used to provide access to and from trains for wheelchair users. Research Programme, Operations and Management, RSSB.

The document is available from the RSSB by registering for free via the following link:

<http://www.rssb.co.uk/Pages/research-catalogue/T759.aspx>.

If you are unhappy with the way we have handled your request or with the decisions made in relation to your request, you may complain in writing to HS2 Ltd at the above address. Please also see attached details of HS2 Ltd's complaints procedure and your right to complain to the Information Commissioner.

Please remember to quote reference number **FOI16-1611** in any future communication relating to this request.

Yours sincerely

Jane Ivey
Freedom of Information Manager
High Speed Two (HS2) Limited

Your right to complain to HS2 Ltd and the Information Commissioner

You have the right to complain to HS2 Ltd within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF