

Freedom of Information Act 2000

HR Payroll and BACS Software Licenses



Ref No: **FOI-1516-0296**

Q1: Dear Southampton City Council,

Could you please provide the following information?

- 1. When your current contract with HR and Payroll software expires.**
- 2. When your current contract with BACs payment software expires.**
- 3. Where/if these services will be tendered.**

Where there is no contract or expiry, if you just put the number and N/A, I would be very grateful.

Response:

The City Council has outsourced the provision of corporate services, including IT Services, HR Services, Payroll Services, Telephony and Print Services to Capita Business Services Limited ("Capita") under the Strategic Services Programme ("SSP"). The Capita contract was awarded on the 20th August 2007 for a period of 10 years which has now been extended until 30th September 2022. The method of supply and delivery is the responsibility of Capita and the City Council does not hold any information relating to the Capita's contracts for systems which underpin services they supply under the SSP.

Please note that the Council cannot guarantee the accuracy of information supplied.

The information contained in this response is released under an Open Government Licence, which permits you to:

- copy, publish, distribute and transmit the information;
- adapt the information;
- exploit the information commercially and non-commercially for example, by combining it with other information, or by including it in your own product or application.

Where you do any of the above, however, you must acknowledge Southampton City Council as the source of the information in your product or application, and, where possible, provide a link to the Open Government Licence, where you can also find further information about its terms and conditions:

<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

All other material supplied to you (including, layout, presentation, text, logos, icons, and photos) is copyright © Southampton City Council (date documents produced), unless otherwise stated.

Please note that a copy of this response and other Council responses may be included in the Council's disclosure log which is available on the Council's website:

<http://www.southampton.gov.uk/council-democracy/council-data/freedom-of-information/FOI-search.aspx>

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Head of Legal and Democratic Services, Southampton City Council, Civic Centre, Southampton, SO14 7LT; Email: legal@southampton.gov.uk, Fax: 023 8083 2308

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF; Tel: 0303 123 1113, Fax: 01625 524510, Email: casework@ico.gsi.gov.uk