



Complaints Team
Driver and Vehicle Licensing Agency
Longview Road
Morriston
Swansea
SA6 7JL

Mr George Tsigarides
request-351159-7adcba7b@whatdotheyknow.com

Phone: 01792 384642
Fax: 01792 782726
E mail: complaintsteam@dvla.gsi.gov.uk

Website: www.gov.uk/dvla

Our Ref: A117400/C73540029

Date: 18 November 2016

Dear Mr Tsigarides

Thank you for your further e-mail of 4 November.

When a complaint is received at the Agency an electronic file is opened. All further correspondence from you will be copied or "scanned" onto this file.

Your Freedom Of Information Act (FOIA) request was dealt with as routine business, as stated in Michelle Jones' letter of 26 September.

I trust this explains matters for you.

Yours sincerely

Paul Timms
DVLA Complaints Team

Find out about DVLA's online services.

Visit: www.gov.uk/browse/driving