Complaints Team

Driver and Vehicle Licensing Agency

Longview Road

Morriston Swansea SA6 7JL

Mr George Tsigarides

Request-351159-7adcba7b@whatdotheyknow.com

Phone: 01792 786556

E mail: complaintsteam@dvla.gsi.gov.uk

Website: www.gov.uk/dvla

Your Ref:

Our Ref: A117400/C73540029

Date: 6 October 2016

Dear Mr Tsigarides

Thank you for your email of 26 September in response to Mrs Michelle Jones's letter of 11 August.

I am sorry that you had to further contact us about this matter. I can confirm that vehicles have been de-registered.

I should explain that only new vehicles can be considered for de-registering. The application to request a de-registration must be made within 7 days of the date of first registration. There is also a strict criteria to follow before authorisation is given to deregister any vehicle.

I trust my letter has clarified the matter for you.

Yours sincerely Sent unsigned by email

Mandy Powell DVLA Complaints Team

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