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Information Governance Team
Finance and Governance

accessinfo@southwark.gov.uk

Date 10 August 2018

Ref: 958167

Mx L Gordon
Via Email
request-501900-859e5eb9@whatdotheyknow.com

Dear Mx Gordon

Your request for information

Thank you for your request for information, which we received on the 27 July 2018. Your request has been reviewed and responded to as a legal obligation pursuant to the Freedom of Information Act 2000.

Your request

- 1. Please would you set out what the minimum notice period given to council property homeowners for essential (paid for by homeowner) major building works please?*
- 2. What is the maximum cost that you charge per council property homeowner?*

Our response

1. We confirm that there is no single minimum notice period. Notice periods depend on many factors including contract type and dispensation sought if necessary. The council works in accordance with The Service Charges (Consultation Requirements) (England) Regulations 2003. Further information on these regulations can be found at the following link:
<http://www.legislation.gov.uk/ukxi/2003/1987/contents/made>
2. We confirm that there is no maximum cost that can be charged. Homeowners are charged their due proportion of costs incurred to the block or estate. Costs must be reasonably incurred, for services provided to a reasonable standard. Further information on homeownership charges can be found on our website:
<http://www.southwark.gov.uk/home-owners-services>

Please note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003 Southwark Council ask not to receive unsolicited marketing communications.

You are free to use the information provided for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, requires the permission of the copyright holder. If you have any queries or concerns then please contact us using the above details.

If you are unhappy with the service you have received in relation to your request and wish to make an appeal for a review of our decision, you should contact us at accessinfo@southwark.gov.uk, quoting the reference number above.

If you are not content with the outcome of your appeal you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have first exhausted our internal appeal procedure and you should contact her within 2 months of the outcome of your internal appeal. Further information on the Freedom of Information Act is available through the Information Commissioner at www.ico.gov.uk.

Yours sincerely

Matthew Couch

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