

Thomas Hazelhurst

Email us at: foi@dvla.gov.ukWebsite: www.gov.uk/browse/driving

Your Ref:

Our Ref: FOIR7499

Date: 22 March 2019

Dear Mr Hazelhurst

Freedom of Information Request

Thank you for your e-mail of 8 March requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

1) How many requests for Drivers information have been granted in the last 12 months.

Whilst DVLA holds this information Section 21 of the FOIA exempts DVLA from providing information which is reasonably accessible to you by other means.

DVLA publishes information about 'who DVLA shares data with' and 'Keeper At Date of Event' (KADOE) volumes at the following link:

<https://www.gov.uk/government/publications/who-dvla-shares-data-with>

2) And how much revenue has the DVLA collected in connection with this process.

The information held is detailed in the table below. It gives the income for all Vehicle Fee Paying Enquiries for the 2017-18 financial year:

	17-18 £'000
Manual Fee Paying Enquiries	350
Electronic Data Link Fee Paying Enquiries	15,951

Please note that while DVLA is permitted to charge a fee for the release of information under the reasonable cause provisions, it is not permitted to profit from it.

The fees are set to recover the related administrative costs and to ensure that this burden is placed on the customer and not the taxpayer.

3) Also how many people have actually had their details protected so they cannot be given to any third party.

Although DVLA may hold this information, it is not readily available and the cost of providing it is estimated to exceed £600. The DVLA does not hold or collate figures on the number of people who have had their details protected so they cannot be given to a third party. DVLA staff would need to inspect every driver record to provide the information you have asked for. Please note that the Agency is responsible for maintaining over 48 million driver records.

Under Section 12 of the FOI Act, DVLA is not obliged to comply with a request where the estimated cost of determining, locating, retrieving and/or extracting the information exceeds £600. As it is the DVLA's policy not to respond to requests for information that would exceed the appropriate cost limit, I am afraid that the information you have requested will not be provided to you.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

A handwritten signature in black ink, appearing to be 'ppRobert Toft', with a long horizontal flourish extending to the right.

ppRobert Toft
Head of Data Protection Policy & Freedom of Information Team

Your right to complain to DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gov.uk or DVLA Freedom of Information Team, DPP/FOI, C2W, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner's Office. Further information can be found via: <https://ico.org.uk/concerns/getting/> Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.