



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
033 3665 3951

Our reference: FOI2019/00506

Ms Amelie Gregory  
[request-617264-2ffc5d75@whatdotheyknow.com](mailto:request-617264-2ffc5d75@whatdotheyknow.com)

04 November 2019

Dear Ms Gregory,

**Freedom of Information Request – FOI2019/00506**

I am writing in response to your email dated 04 November 2019, which I am dealing with under the terms of the Freedom of Information Act 2000.

In your email you have requested the following information:

*Please could you look into how many postman have been attacked by animals in the Hertfordshire area over the last 5 years?*

I can confirm that we do not hold the information you have requested. Post Office separated from Royal Mail Group ("**Royal Mail**") on 01 April 2012; therefore, we do not have access to information held by Royal Mail, including the requested information.

You may wish to contact Royal Mail for the information you seek, you could try Customer Services on 08457 740 740 or online at <http://www.royalmail.com/personal/help-and-support/get-in-touch>.

I am sorry that I couldn't provide you with the information you requested on this occasion, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager  
Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London  
EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely

A handwritten signature in black ink, appearing to read 'Kerry Moodie', is written over a light blue rectangular background.

Kerry Moodie  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<http://corporate.postoffice.co.uk/access-information@postofficenews>