

Mr Josh Collins

What do they know

### Legal Services

The Business Centre, Futures Park, Bacup,  
OL13 0BB

This matter is being dealt with by:  
Name: Abigail Wrench  
Telephone: 01706 252459  
Email: [foi@rossendalebc.gov.uk](mailto:foi@rossendalebc.gov.uk)

Our reference: JW/FOI/6017

Date: 16<sup>th</sup> May 2018

Dear Mr Collins

### **RE: FREEDOM OF INFORMATION ACT REQUEST**

Thank you for your Freedom of Information request dated 7<sup>th</sup> March 2018.

I have considered your request under the Freedom of Information Act 2000, and Rossendale Borough Council's response is as follows:-

### **Your Request**

Whether or not the Housing Options (homelessness) service has been contracted out since the year 2000?

**Answer:** Yes from 2006 to 2011.

- Who it was contracted out to?

**Answer:** Greenvale Homes.

- When these contracts started and ended (if applicable).

**Answer:** the contract started on 27/03/2006 ended 01/04/2011. The contract was an ongoing one with Green Vale Homes only throughout this period.

- If the service is currently contracted out.

**Answer:** No, it is not currently contracted out. Services are provided in-house.

### **Right to Review**

If you are unhappy with this response, you can request a review by writing to Mrs Clare Birtwistle, Legal Services Manager, Rossendale Borough Council, The

*"Rossendale will have strong communities with an enhanced environment and heritage.  
It will be an attractive place to live where tourists visit and employers invest."*

Business Centre, Futures Park, Bacup, OL13 0BB, or email,  
[clarebirtwistle@rossendalebc.go.uk](mailto:clarebirtwistle@rossendalebc.go.uk)

If you remain dissatisfied you have a right to appeal to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or 01625 54 57 45 or visit their website at <https://ico.org.uk/>

There is no charge for making an appeal.

Yours sincerely,



Abigail Wrench  
Legal Officer

***"Rossendale will have strong communities with an enhanced environment and heritage.  
It will be an attractive place to live where tourists visit and employers invest."***

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