



Mr Josh Collins

What do they know

**Legal Services**

**The Business Centre, Futures Park, Bacup,  
OL13 0BB**

This matter is being dealt with by:

Name: Abigail Wrench

Telephone: 01706 252459

Email: [foi@rossendalebc.gov.uk](mailto:foi@rossendalebc.gov.uk)

Our reference: JW/FOI/6017

Date: 06.04.2018

Dear Mr Collins

**RE: FREEDOM OF INFORMATION ACT REQUEST**

Thank you for your Freedom of Information request dated 7<sup>th</sup> March 2018.

I have considered your request under the Freedom of Information Act 2000, and Rossendale Borough Council's response is as follows:-

**Your Request**

Whether or not the Housing Options (homelessness) service has been contracted out since the year 2000.

- Who it was contracted out to.

**Answer:** Greenvale Homes.

- When these contracts started and ended (if applicable).

**Answer:** Started 27/03/2016 ended 01/04/2011.

- If the service is currently contracted out.

**Answer:** No.

**Right to Review**

If you are unhappy with this response, you can request a review by writing to Mrs Clare Birtwistle, Legal Services Manager, Rossendale Borough Council, The Business Centre, Futures Park, Bacup, OL13 0BB, or email, [clarebirtwistle@rossendalebc.gov.uk](mailto:clarebirtwistle@rossendalebc.gov.uk)

*"Rossendale will have strong communities with an enhanced environment and heritage.  
It will be an attractive place to live where tourists visit and employers invest."*

If you remain dissatisfied you have a right to appeal to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone 0303 123 1113 or 01625 54 57 45 or visit their website at <https://ico.org.uk/>

There is no charge for making an appeal.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Abigail Wrench'.

Abigail Wrench  
Legal Officer

***“Rossendale will have strong communities with an enhanced environment and heritage.  
It will be an attractive place to live where tourists visit and employers invest.”***

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