

FOI Report - Customer Services

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Site Code 1300208 Site Name CADES ROAD

Enquiries Ranging From: 04/09/2014 To 02/09/2016 District: Ashford

Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
Location					
119523	04/09/2014	Potholes	Multiple Potholes	Enquiry resolved	42015322
LARGE POTHOLE HALFWAY ALONG CADES ROAD AND ANOTHER ONE IN THE VICINITY OF THE GATEWAY FEATURE, ON THE LEFT SIDE OF THE ROAD AS YOU LEAVE HOTHFIELD					
125307	10/10/2014	Potholes	Multiple Potholes	Enquiry resolved	42015503
Cades rd between A20 and Hothfield village					
42001496	14/11/2014	Signs & Name Plates	Road/Traffic Damaged/Missing	Enquiry resolved	42015704
on junction with maidstone next to layby					
145230	17/02/2015	Potholes	Multiple Potholes	Enquiry resolved	42016391
IN THE ROAD					
17043441	15/05/2015	Signs & Name Plates	Road/Traffic Damaged/Missing	Enquiry resolved	43413933
Top of cades road where join a20 on left hand side opposite layby.					
177889	06/11/2015	Potholes	Multiple Potholes	Enquiry resolved	42018463
the whole of the road					
17147390	18/11/2015	Potholes	Pothole On The Road	Enquiry resolved	42018463
aprox a third of the way down. on the brow of the hill. see map					
17147391	18/11/2015	Insurance	Insurance Claim	Claim sent to insurance team for decision	
Mount Pleasant, Lenham Heath					
180321	19/11/2015	Potholes	Multiple Potholes	Enquiry resolved	42018463
Hothfield - Cades Road near the car park entrance					
180384	19/11/2015	Potholes	Multiple Potholes	Enquiry resolved	42018463
For the length of Cades Road					

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181267	25/11/2015	Potholes	Pothole On The Road	Enquiry resolved	42017930
Large pothole on road					
184903	17/12/2015	Potholes	Multiple Potholes	Enquiry resolved	42018463
Cades Road Hothfield has lots of pot holes not filled in, especially on the sides of the road. Narrow road, bus route and dangerous pot holes to try to avoid hitting. Not enough carriageway to avoid some of the holes.					
187946	06/01/2016	Potholes	Multiple Potholes	Enquiry resolved	42018463
Multiple potholes on the slip road off School Road which leads to A20.					
190970	18/01/2016	Potholes	Multiple Potholes	Enquiry resolved	42018463
There are holes everywhere across the road.All the way along Cades road.The middle edge its going cause an accident.					
196082	08/02/2016	Potholes	Multiple Potholes	Enquiry resolved	42018463
The span of the road carriageway					
200930	03/03/2016	Potholes	Multiple Potholes	Enquiry resolved	42018463
Hothfield - Cades Road along the stretch approx. 30m south of the car park.					
209542	18/04/2016	Potholes	Multiple Potholes	Enquiry resolved	42018952
Several deep potholes all the way up Cades Road on the right, on the left and in the middle. Lots of complaints about this road.					
210845	25/04/2016	Potholes	Multiple Potholes	Enquiry resolved	42018952
One a third of the way in from the east side. One on the west side.					
210846	25/04/2016	Potholes	Pothole On The Road	Enquiry resolved	45621628
middle of the road					
214974	22/05/2016	Potholes	Multiple Potholes	Enquiry resolved	42018952
Multiple potholes. Overall road surface in very poor condition. Whole road needs resurfacing as filling in potholes does not last.					

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215373	24/05/2016	Potholes	Pothole On The Road	Enquiry resolved	45621776
100yds jct Maidstone road					
17058652	24/05/2016	Insurance	Insurance Claim	Enquiry under investigation	
216957	02/06/2016	Road/Carriageway	Resurfacing Request	Enquiry resolved	42018952
Entire stretch of road					
17059094	08/06/2016	Insurance	Insurance Claim	Claim sent to insurance team for decision	
15813241	02/09/2016	Business Support FOI Request	FOI Request - Single Issue	Enquiry under investigation	