Barking, Havering and Redbridge WHS University Hospitals

NHS Trust



Will Minto

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Date: 20 November 2018

Freedom of Information Communications and Engagement 1st Floor Neutral Zone Queen's Hospital, Rom Valley Way, Romford, Essex RM7 0AG

Tel: 01708 435 000 www.bhrhospitals.nhs.uk **y**@BHR_hospitals

Dear Sir / Madam

Re: Freedom of Information Act 2000 (FOI) request ref: 5571

Further to your request dated 13 September 2018, please find our response to your enquiry below. Please also accept our apologies for the delay in getting back to you.

Request

Please can I request a copy of the patient menu's currently in use on your hospital wards?

Response

There are 16 different patient menus at Queen's Hospital:

- Afro Caribbean
- Asian Vegetarian
- Children's menu
- Finger Foods
- Halal
- Low Residue Low Fibre
- Standard Week 1
- Standard Week 2
- Kosher
- Gluten Free
- Out of hours menu
- Steam Menu
- Vegan
- Dysphagia Fork Mashable (Soft)
- Textured Modified Menu
- Thick puree













Please see attached menu example for Queen's Hospital. Further information about menu options can be found on our website https://bhrhospitals.nhs.uk/inpatients

We are currently reviewing and amending our menus for King George Hospital, and will make them available on our Trust website. As this information is intended for future publication it is exempt from the duty to disclose it, pursuant to s.22 (1)(a) of the Freedom of Information Act 2000.

If you wish to discuss our answer, please contact us, quoting the above reference number. If you are unhappy with the service and wish to make a complaint or to request a decision review, please contact our Information Governance Manager within 2 months from the date of our response:

The Information Governance Manager InformationGovernanceIG@bhrhospitals.nhs.uk

You may also apply directly to the Information Commissioner for a decision if you are not satisfied with the outcome of your complaint or review. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner's details: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF T: 08456 30 60 60 or 01625 54 57 45 | W: www.ico.gov.uk

We value feedback from our applicants regarding their satisfaction with the FOI response and the service they receive, as such we would appreciate you taking a few minutes to complete and return the attached questionnaire.

Yours sincerely

T Rasool – Information Officer Communications Team

Barking, Havering and Redbridge University Hospitals NHS Trust

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