



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Cyfarwyddwr Therapiau
& Gwyddorau Iechyd
Ty Mansion
Bronllys
Aberhonddu
Powys LD3 0LS
Ffon (01874) 712421

Director of Therapies &
Health Science
Mansion House
Bronllys
Brecon
Powys LD3 0LS
Tel (01874) 712421

e-mail: foi.foi@wales.nhs.uk

Our ref: AS/CP/FOI/13.R.070

24 April 2013

Sent via email to: Susan Davis
[request-154828-b2fd662a@whatdotheyknow.com]

Dear Ms Davis

Request under Freedom of Information Act 2000

Further to your previous correspondence in respect of your request for information which we originally received on 26 March 2013, I can confirm in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys teaching Health Board holds the information you require.

FOI Request

1. tell me whether policies or procedures exist to:
 - a. establish whether a patient admitted to any of your hospitals does or does not wish to receive contact from a hospital chaplain
 - b. ensure that patients (or their visitors, next-of-kin etc.) do not received unsolicited contact from chaplains
 - c. safeguard patients' personal and medical data such that hospital chaplains by default do not have access to it
 - d. ensure that hospital chaplains, when given access to patient data, do not share any of it with third parties
2. outline your approach for monitoring adherence to the policies and procedures above
3. provide me with a summary of the results of this monitoring for the last five years, including rates of compliance with the policies and procedures, and severity of any non-compliance events
4. provide me with details of any action taken in respect of any non-compliance identified (e.g. tightening of procedures,

Pencadlys y Bwrdd Iechyd
Y Plasty, Bronllys, Aberhonddu, Powys LD3 0LS
Ffôn: 01874 711661 Ffacs: 01874 711601



Health Board Headquarters
Mansion House, Bronllys, Brecon, Powys LD3 0LS
Tel: 01874 711661 Fax: 01874 711601



disciplinary action – in the latter case, taking care not to disclose any personal information)

Powys Response

1.
 - a. No.
 - b. No.
 - c. Yes.
 - d. Yes.
 - If you answered yes to any of the above, please could you provide me with copies of the relevant policies or procedures:
 - Data Protection and Confidentiality Policy
2. We do not have a process in place to monitor chaplain compliance with policies. The Chaplains have annual appraisals and policies and procedures will form part of this discussion.
3. See question 2 above.
4. The question does not mention a time period, however we can confirm that for the information readily held there has been no action taken against chaplains during the last 5 years.

Should you need any further assistance, please do not hesitate to contact us at the address below.

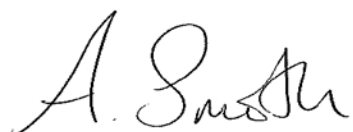
If you are dissatisfied, with the way your request has been dealt with by the teaching Health Board (tHB), you have the right to request a review in which case you should write to:

Andrew Cottom
Chief Executive
Powys Teaching Health Board
Mansion House
Bronllys
Brecon
Powys LD3 0LS

If you are still dissatisfied at the end of the review, you may complain to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SH9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to read 'A. Smith', written in a cursive style.

Amanda Smith
Director of Therapies & Health Science and Executive Lead for FOI