

Thank you for your request for Information under the FOIA:

Please find below the Trust's response marked in **BOLD**:

- 1) Does your Hospital Trust receive the income generated from your hospital car parking charges or does the income go to a third party / private company?

We outsource this service to a third party provider

- 2) If the income goes to a third party / private company please provide their details.

Shield Security

Complaints:

If you are dissatisfied with our response, you do have the right to complain and to ask for an internal review. The complaint has to be addressed to the Trust in the first instance, where it will be investigated within the timescales set out in the FOIA 2000; we do attempt to turn reviews around within 20 working days however, sometimes it can take us longer and we will advise you of that at the time. If you are unhappy with the outcome of our Internal Review, then you do have the right to appeal to the Information Commissioners Office: <https://ico.org.uk/>

Copyright & Public Sector Re-use Regulations:

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