



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2020/01002

Mr John O'Sullivan

request-713880-f6f51370@whatdotheyknow.com

22 January 2021

Dear Mr O'Sullivan,

Freedom of Information Request – FOI2020/01002

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 21 December, which I am dealing with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email you have requested the information set out below. I can confirm that Post Office does hold the information you have requested. See responses.

Freedom of Information request - Horizon Historic Shortfall Scheme

1. **When was the closing date for the scheme?**

The original closing date of the Scheme was 14 August 2020. However, Post Office has also allowed a number of late applications after this date for Post-masters with exceptional circumstances.

2. **How many applicants to the scheme are there?**

As at 18th January there were 2,445 claims.

3. **Have we made any payments to date?**

Yes, some interim payments have been made.

4. **If no payments, is this due to the fact that we are still assessing the claim?**

Not applicable.

5. **Do we have a date when we are likely to make any payments?**

Not applicable.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an

internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,



Jackie Lawrence
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
@postofficenews

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