

My Ref: IG-13486
Your Ref:
Contact: Freedom of Information Team
Email: FOI@nottinghamcity.gov.uk



Nottingham
City Council

Freedom of Information Team
Information Compliance
Legal & Governance
2nd Floor
Loxley House
Station Street
Nottingham
NG2 3NG

Requester

At contact address specified for request number above

Tel: 0115 876 4376

Email:

FOI@nottinghamcity.gov.uk
www.nottinghamcity.gov.uk

3 April 2020

Dear Requester

Request under the Freedom of Information Act 2000 (the Act)

The council has considered your request which was received on 6 March 2020 and our response to your questions is shown below.

Could I please request a list of Homelessness providers that you work with. Could I also get information on the amount of referrals given to each provider and information of the person who would distribute referrals amongst the providers/agencies please.

The council have reviewed your request carefully, in accordance with section 1(3) of the Act in its current form your request is considered to be unclear or ambiguous. The council has a duty under section 16(1) of the Act to provide advice and assistance, as far as is reasonable to do so, before the council can consider your request we will require some clarification from you.

It is unclear from your request, exactly what you want and for what period. For example do you require a list of the providers commissioned for homeless accommodation, and the number of homeless placements made with each these commissioned providers currently, or a particular period of time? Please note the council would not disclose information regarding placements made in the private housing sector with individual landlords. It is also unclear what you mean by "the person who would distribute referrals amongst the providers/agencies", the council would not provide details of junior employees below the level of head of service, and decisions regarding placements are made on a case by case basis dependant of availability of accommodation and the suitability for the households needs.

The council is under no further obligation to respond to your request until your clarification has been provided. Please note your request has been closed, a new reference number will be applied the next working day after the council receives your clarification. Please note, due to the current circumstances regarding the Covid-19 pandemic, resources across the council have been diverted to priority front line services. One of those front line services is Housing Aid who will hold information



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regarding the number of homeless placements made. We will make every effort to provide a full response to your request once your clarification has been provided, however responses to requests regarding homelessness may be delayed until the current measures are relaxed.

The council trust the above is clear but if you have any questions please do not hesitate to contact us.

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If you are unhappy with the response provided or with the handling of your request, you can ask for an internal review in writing stating the reasons for your dissatisfaction. Your request for an internal review should be made to the council within forty working days of the date of this letter. Please quote reference IG-13486 in all communications.

You can contact the Freedom of Information Team either by email: FOI@nottinghamcity.gov.uk or writing to the **Freedom of Information Team, Information Compliance, Legal & Governance, 2nd Floor, Loxley House, Station Street, Nottingham, NG2 3NG.**

If you remain unhappy after receiving the response to your initial complaint you can request an independent review from the Information Commissioner's Office at **FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.** You may also contact the Information Commissioner's Office by telephone on 01625 545745 or by email at mail@ico.gsi.gov.uk.

Yours sincerely

Freedom of Information Team
Legal & Governance
Nottingham City Council