



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref: IG001521

Dyddiad/Date: 13/06/2022

RE: Request for Information held by SWFRS

Your request ref: IG0001521 has been dealt with under the Freedom of Information Act 2000.

You asked us:

1. **What percentage of your support staff worked from home during the pandemic?** 100% of those who are employed in roles that can be undertaken away from the workplace.
2. **What percentage of your support staff are now expected to return to the office full time now the pandemic is over?** The main place of work is Headquarters and the expectation is that the majority of working time will be in the office, albeit with a flexible approach.
3. **What percentage of support staff still have the flexibility to continue to work from home?** All, with the exception of those who cannot undertake their roles at home i.e. Stores, Fleet and Reception staff.
4. **Does your organisation currently have a working from home policy? Please can I have a copy?** No, it does not currently have a working from home policy.
5. **Does your organisation have a sustainability officer?** The post was approved as part of the permanent corporate structure in December 2021 and we are currently recruiting to this position.
6. **Does your organisation support reducing the carbon footprint by continuing to work digitally?** Yes
7. **How much did your organisation spend on equipment to allow you support staff to work from home during the pandemic?** Approx. £100k, although an element of this was spent supporting remote working with stations i.e. improving conferencing facilities, as well as home working resources for corporate staff.

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWHYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

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8. Have you benefited in any reduced costs from your support staff working from home? We have seen a reduction in costs in some areas although this isn't as a direct result of support staff home working. The savings we have made have been used to cover additional costs, as noted above, as we have also seen some costs increase as a result of the pandemic.
9. Has your organisations culture or productivity been impacted due to support staff working from home? No metrics are in place to specifically record either of these issues.
10. What was your support staff's sickness percentage during 2018 and 2019?

	<u>Percentage of Days/Shifts Lost</u>
2018/19	6.3%
2019/20	3.3%

11. What was your support staff's sickness percentage during 2020, 2021 & 2022 (not including covid related sickness absences)?

	<u>Percentage of Days/Shifts Lost</u>
2020/21	3.2%
2021/22	3.4%

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Officer
South Wales Fire and Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX

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If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

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