



Surrey and Sussex Healthcare
NHS Trust

Please reply to:

Name: Jeanette Randall
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By Email

Tel: 01737 768511
www.surreyandsussex.nhs.uk

Our ref: 6247

8 December 2020

Dear Geoff Lovell

Freedom of information request

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Can you publish a copy of the contract between yourselves and Dolby Vivisol that covers Home Oxygen Provision via the respiratory department? [The Trust has no direct contract with Dolby Vivisol. The home oxygen provision is procured by the CCGs, request for this information should be sent to the following:](#)

nelcsu.foi@nhs.net
cwscg.cws-foi@nhs.net

To include, all protocols, procedures, requirements, caveats respiratory nurse involvement and the reason why GP's are excluded from the decision-making process Home Oxygen? [The Respiratory clinical nurse specialist \(CNS\) team at SASH arranges home oxygen for patients who are assessed as inpatients as needing home oxygen therapy, on discharge these patients are then referred to the Community Respiratory teams for ongoing follow up. Our procedure for the provision of home oxygen follows national guidance, including the British Thoracic Society Guideline, here attached. It is national guidance that respiratory teams lead on oxygen provision for respiratory patients, rather than GPs.](#)

I hope this information is helpful, but if you are unhappy with our response, or the way in which your request has been handled, you may request an independent internal review. This would be undertaken by an appropriate senior member of staff at the Trust, who has had no involvement in dealing with your original request. We aim to deal with internal reviews within 20 working days following receipt. If you wish to request one,

please set out your grounds for asking for the review in writing and send it by post or email:

By post: Please address your letter to “Freedom of Information – Information Access Appeal” and send it to our address as shown on this letter.

By Email: Emails should be clearly marked ‘Information access appeal’ and sent to: sash.foi@nhs.net.

Should you remain dissatisfied following an internal review, you would have the right to appeal to the Information Commissioner’s Office (ICO). However, I should point out that under section 50 of the Freedom of Information Act, you are obliged to exhaust the Trust’s own internal review process before appealing to the ICO. The ICO’s contact details are:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
<http://ico.org.uk>

We would also welcome your feedback on how well we met your expectations in handling your FOIA request. If you have a couple of minutes, please click on this [link](#) to complete our Freedom of Information Customer Satisfaction Survey and let us know about your experience. The survey is anonymous – unless you choose to provide your reference number.

Please contact me, quoting our reference, if you have any queries concerning this letter and I will be happy to help.

Yours sincerely

Jeanette Randall
FOI Officer