



Sent by Email:

To: Mr Murray Jacobsen

Email:

request-458186-
caf6be84@whatdotheyknow.com

Knowledge Management Team
Hampshire Fire and Rescue Service HQ
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Direct Dial Tel: 023 8062 6850
Fax: 023 8062 6718
Email: FOI@hantsfire.gov.uk

Date: 18 January 2018

Our Reference: FOI 128 17-18

Enquires to: Information Governance
& Audit Co-ordinator

Your Reference: Hoax Calls

Dear Mr Jacobsen

Freedom of Information Act 2000 – Acknowledgement of Request for Information

Thank you for your request for information held by the Authority which we received on 18 January 2018. We will respond to you within 20 working days. If it is not possible to respond by this date, we will contact you explaining why and provide a date by which the response will be made.

Any future correspondence you may have with HFRS in relation to this matter should be sent to the Information Governance & Audit Co-ordinator at the above address.

If for whatever reason you are unhappy with our response to your application you are entitled to pursue any dissatisfaction through Hampshire Fire and Rescue Service Complaints Team. The Complaints Team can be contacted by writing to Hampshire Fire and Rescue Service, Headquarters, Leigh Road, Eastleigh, Hampshire, SO50 9SJ.

Should you still remain dissatisfied you can appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Hampshire Fire and Rescue Service Information Governance & Audit Co-ordinator
Data Protection, Freedom of Information & Environmental Information Regulations