



Murray Jacobsen  
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25 January 2018

**Our ref:**              CM/PA/000168/18

Dear Murray Jacobsen,

## **FREEDOM OF INFORMATION REQUEST**

I write in response to the above referenced Freedom of Information request submitted on 18<sup>th</sup> January 2018. Hampshire Constabulary has now considered this request, which has been repeated below and have responded accordingly.

<b>Request</b>	<b>Response</b>
Can I have the number of hoax/unnecessary calls made to the emergency line that may have affected someone who actually needed the line from the years 2014-2017. Can I also have the reasons given for the calls? e.g. needed a battery or wanted food delivered anything along those lines that wasted time.	Freedom of information requests relate to data which is held in a retrievable format at the time the request is made. Hampshire Constabulary does not hold the information you are requesting.

## **COMPLAINT RIGHTS**

If you are dissatisfied with the handling procedures or the decision made by Hampshire Constabulary, you can lodge a complaint with the force to have the decision reviewed within 2 months of the date of this response. Complaints should be made in writing to the Public Access office at the address at the top of this letter.

If, after lodging a complaint with Hampshire Constabulary, you are still unhappy with the outcome, you may make application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire



**[www.hampshire.police.uk](http://www.hampshire.police.uk)**

Deaf? Non-emergency text **07781 480999**

For crime and community information **[www.hampshirealert.co.uk](http://www.hampshirealert.co.uk)**



SK9 5AF, via telephone on 0303 123 1113 or 01625 545745 or at the website  
[www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

Rose Gaunt  
Public Access  
Joint Information Management Unit



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