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Information and Data Protection Team
Chief Executive's Department
Glasgow City Council
City Chambers
George Square
Glasgow G2 1DU

Phone: 0141 287 1055
Email: FOI_CCT@glasgow.gov.uk

Our Ref: 7764823
Your Ref:

25th April 2022

Neil Stewart
Sent by email to: request-853460-c0abfcfb@whatdotheyknow.com

Dear Mr Stewart,

Request Under The Freedom of Information (Scotland) Act 2002 ("The Act")

Thank you for your correspondence of 11th April 2022 where you asked for the following information:

- 1) Have any residential parking permits been issued to any residents of Numbers 1,2,3,4 and 8 Lilybank Terrace, G12**
- 2) With reference to the above question, I would like details of permits issued in 2012,2013,2014,2015,2016,2017,2018,2019,2020.2021, 2022**

The Council is treating your request as a request for information under the Freedom of Information (Scotland) Act 2002.

We believe that the information that you have requested is exempt from release under section 38(1)(b) of the 2002 Act. This means that disclosure of the information would involve releasing personal information about individuals. Release of this information would breach the Data Protection Principles contained within Article 5(1) of the General Data Protection Regulation. This requires us to process personal information in a lawful, fair and transparent manner.

The individuals concerned would not expect their personal details to be released in response to an FOI request. In our opinion, it would be unfair to the individuals concerned for such information to be released into the public domain. We are therefore unable to comply with your request.

RIGHT TO REQUEST A REVIEW

If you are unhappy with the way we have dealt with your request, you can ask us to formally review our decision. Please note that for a review to take place you must lodge a written request for a review within **40 working days** of the date of this letter. Please include the following information:

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- Your full name and correspondence address;
- The reference quoted at the top of this letter; and
- The reason(s) why you are dissatisfied with the Council's response.

Please address your request to the Director of Legal and Administration

Director of Legal and Administration
Glasgow City Council
City Chambers
George Square
Glasgow G2 1DU

Email: FOIreviews@glasgow.gov.uk

You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with the Council's response. You must request an internal review by the Council before an appeal can be directed to the Scottish Information Commissioner.

For your information at this stage, an appeal can be made to the Scottish Information Commissioner if you do remain dissatisfied with the outcome of the Council's review decision. You can access the Commissioner's online appeal service portal to make an application for decision here: www.itspublicknowledge.info/appeal

Alternatively, you can contact the Scottish Information Commissioner using the following details:

Address: Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS.
Email: enquiries@itspublicknowledge.info
Telephone: 01334 464610

If you wish to submit a complaint to the Council in relation to the manner in which it has handled your request for information then you can do so by requesting that the Council review its decision. Details of how to request a review are set out in the above paragraph "Right of Review".

Yours sincerely

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Chief Executive's Department

Glasgow City Council's Privacy Statements: <https://www.glasgow.gov.uk/privacy>

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