

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

Date: 13/08/2014

Email: request-224635-4a222567@whatdotheyknow.com

Dear Terry Roberts,

**FREEDOM OF INFORMATION ACT 2000 - Ref: FOI/011943**

With reference to your FOI request that was received on 12/08/2014 in connection with 'DATIX'.

Your request for information has now been considered and the information requested is enclosed.

If you have any queries or concerns then please do not hesitate to contact me. Please remember to quote the reference number '**FOI/011943**' in any future communications related to this FOI request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, you should write to me (post/email) using the contact information shown below.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by The Dudley Group NHS Foundation Trust.

Further information about your rights is also available from the Information Commissioner at:

**Information Commissioner**

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
Tel: 0303 123 1113  
Fax: 01625 524510  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

Information Governance Manager  
Room 34a, First Floor, Esk House, Russells Hall Hospital, Dudley, DY1 2HQ  
Email: [xxx@xxx.xxx.xx](mailto:xxx@xxx.xxx.xx)

**Does your Trust use Datix Incident Reporting system, please, and if so which version?**

The Trust uses version 'DatixWeb 12.0', DATIX incident Reporting system