

Information Governance

Medical Directorate
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BY EMAIL
Niklas Marksteiner
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Date 27 May 2022
Our Ref FOI/2022/280
Enquiries to Information Governance Team
Extension 51319
Direct Line 01224 551319
Email gram.foi@nhs.scot

Dear Mr Marksteiner

Freedom of Information (Scotland) Act 2002

I refer to your e-mail dated 25 April 2022, requesting:

I would be grateful if you could please answer the following questions.

1. *What is the name of your Heart Failure Service?*
2. *Population served by the Heart Failure Service?*
3. *What is the service setting?*

- a) *Acute hospital*
- b) *Community hospital*
- c) *Integrated care*
- d) *Primary care*

4. *Approximate case load of Heart Failure patients seen per week?*
5. *Number of follow ups in 2021/22?*
6. *Which populations do you provide the following services for and are you commissioned for these services?*

- a) *Heart Failure with preserved ejection fraction (HFrEF)*
- b) *Heart Failure with reduced ejection fraction (HFpEF)*

7. *Staff dedicated to Heart Failure:*
 - a) *Number of Heart Failure consultants (pa's)*
 - b) *Number of Heart Failure nurses (WTE)*
 - c) *Number of Heart Failure Pharmacists (WTE)*

8. *Which of these (a to g) does your NHS organisation have?*
 - a) *Access to open access ECHO*

- b) Access to Cardiac rehab?
- c) HF Multi Disciplinary Team (MDT)
- d) Cardiologist Non HF specialist
- e) Cardiologist HF specialist
- f) Cardiology Pharmacist
- g) GPwER (previously called GPwSI)

9. Which of the following (h to n) service models do you provide?

- h) Acute inpatient
- i) HF outpatient
- j) Hospital based ambulatory heart failure unit
- k) Community based ambulatory heart failure unit
- l) Home based service / care
- m) Community based clinic
- n) Heart Failure virtual ward

10. Do you believe that the current service specification adequately reflects the range and volume of activity your service provides? (Yes / No)

I can now respond as follows:

I would be grateful if you could please answer the following questions.

1. What is the name of your Heart Failure Service?

Community Heart Failure Specialist Nursing Service.

2. Population served by the Heart Failure Service?

531 patients with moderate to severe LVSD (Left ventricular Systolic Dysfunction)

3. What is the service setting?

Clinic/Home/Telephone/Attend Anywhere consultations. The HF nursing service only see patients in the community setting

- a) Acute hospital
- b) Community hospital
- c) Integrated care
- d) Primary care

4. Approximate case load of Heart Failure patients seen per week?

110.

5. Number of follow ups in 2021/22?

5656 (however this does not include follow ups which have come in from our email advice line which has really increased this year. We have now started to monitor this)

6. Which populations do you provide the following services for and are you commissioned for these services?

- a) Heart Failure with preserved ejection fraction (HFrEF) - Yes
- b) Heart Failure with reduced ejection fraction (HFpEF) - No

Please note that Commissioning does not apply to the NHS in Scotland.

7. Staff dedicated to Heart Failure:

- a) Number of Heart Failure consultants (pa's) - 2

- b) Number of Heart Failure nurses (WTE) - 5.62 WTE**
c) Number of Heart Failure Pharmacists (WTE) – 1 WTE

8. Which of these (a to g) does your NHS organisation have?

- a) Access to open access ECHO - Yes**
b) Access to Cardiac rehab? – Yes only for post MI patients
c) HF Multi Disciplinary Team (MDT) – Yes we do have a HF MDT between the HF specialist nurses and the cardiology registrar or consultant every 6-8 weeks to discuss our patients. Pharmacy and palliative care are also included at this MDT.
d) Cardiologist Non HF specialist- Yes
e) Cardiologist HF specialist- Yes
f) Cardiology Pharmacist - Yes
g) GPwER (previously called GPwSI) – in community settings x 2

9. Which of the following (h to n) service models do you provide?

- h) Acute inpatient**
i) HF outpatient
j) Hospital based ambulatory heart failure unit
k) Community based ambulatory heart failure unit x
l) Home based service / care x
m) Community based clinic
n) Heart Failure virtual ward

The HF nursing service only offers community and home-based service.

10. Do you believe that the current service specification adequately reflects the range and volume of activity your service provides? (Yes / No)

No. Increasing caseloads/workstreams and no increase in resources.


Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Grampian has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review must be made within 40 working days and should, in the first instance, be in writing to: Directorate of Corporate Communications, Foresterhill House, Foresterhill, Aberdeen, AB25 2ZB or by email to gram.foi@nhs.scot

Requests for appeal can be made by using the Scottish Information Commissioner's online service at www.itspublicknowledge.info/Appeal or should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS Telephone: 01334 464610, Fax: 01334 464611.

If you remain dissatisfied following an appeal to the Scottish Information Commissioner your recourse is to the Court of Session on a point of law.

Yours sincerely



Roohi Bains
Information Governance Manager & Deputy DPO
NHS Grampian