

FOI DISCLOSURE NBC 2736-1149

Part 3



Prepared on the 18th December 2013

Lighting & clocks throughout		2			
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		۷.			
Windows/Glass throughout	~				
Cleanliness of concourse	۷.				
Cleanliness of lower mall and subways	V				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~				

ltem	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.			Hole appeared entrance to Greyfriars –reported 14/7/11 ——————————————————————————————————	
Escalator warning system	۷.				
External warning boxes	~				
External signage	~				
Internal public address system	2				
Seating	2				

ekly Maintenance Checks - Bus Station W/C 29th August 2011

Item	Good	Fair Poor	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)	۷				
Public toilet (Ladies)	~			Support bar in disabled toilet has come away from wall-reported 31/8/11	Repaired 1/9/11
Public toilet (Disabled)		2		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse toilet(s) 24hr		2		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors		~		Lock on double doors near loading bay lift needs replacing. Lady bus drivers toilet adjacent to bay A blocked-reported 2/9/11	Replaced 1/9/11 Unblocked 2/9/11
Escalators	V				
Lift	2				

Lighting & clocks throughout		~			
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration throughout		V			
Windows/Glass throughout	~				
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	V				
Cleaners storage areas and rest room	V				
Loading bay / Compactor	~				

ltem	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷			Hole appeared entrance to Greyfriars –reported 14/7/11. came out to investigate.No repair yet	
Escalator warning system	۷.				
External warning boxes	~				
External signage	V				
Internal public address system	~				
Seating	2				

FOI Disclosure NBC 2736-1149

eekly Maintenance Checks – Bus Station W/C 5th September 201′

Item	Good Fair Poor	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)	۷				
Public toilet (Ladies)	~	1	į		
Public toilet (Disabled)		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse toilet(s) 24hr		ح		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse light boxes	~				
Concourse signage	۷				
Concourse & bus bay doors		~		New lock and key required for electric cupboard-reported 7/9/11 Lock to bay 19 needs attention-reported 9/9/11	
Escalators	V				
Lift	۷.				

Lighting & clocks throughout		ح			
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	2				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~		,		

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.			Hole appeared entrance to Greyfriars –reported 14/7/11. ———————————————————————————————————	
Escalator warning system	۷.				
External warning boxes	2				
External signage	<				
Internal public address system	2				
Seating	~				

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Weekly Maintenance Checks - Bus Station	ance Chec	ks - B	us Statio	n W/C12 th September 2011	
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)	2				
Public toilet (Ladies)	2				
Public toilet (Disabled)		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse toilet(s) 24hr		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors		2		New lock and key required for electric cupboard-reported 7/9/11 Lock to bay 19 needs attention-reported 9/9/11	Done w/c 5/9/11 Bay 19 door now o.k.
Escalators	V				
Lift	~				

Lighting & clocks throughout		~			
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	2				
Loading bay / Compactor	2				

Item	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.			Hole appeared entrance to Greyfriars –reported 14/7/11	
Escalator warning system	۷.				
External warning boxes	۷.				
External signage	۷				
Internal public address system	~				
Seating	۷				
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Weekly Mainten	שווכם כיופני	וויייייייייייייייייייייייייייייייייייי	טומויט	Weekly Maille Idlice Cliecks - Dus Cauch W/Cls Ceptelliber 2011	
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet					
(Men's)	۷				
Public toilet					
(Ladies)	2				
Public toilet				Standards are not as expected in the	
(Disabled)		2		toilets, staff will be guided through what	
				to do by management	
Concourse		۷		Standards are not as expected in the	
toilet(s) 24hr		~		toilets, staff will be guided through what	
				to do by management	The second state of the se
Concourse light					
boxes	~				
Concourse					
signage	2				
Concourse &		٠.			
bus bay doors		4			
Escalators	~				
Lift	2				

Lighting & clocks throughout		V			
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~	•		
Windows/Glass throughout	2				
Cleanliness of concourse	2				
Cleanliness of lower mall and subways	2				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2			Hole appeared entrance to Greyfriars –reported 14/7/11 ——————————————————————————————————	
Escalator warning system	~		ļ		
External warning boxes		۷.		May be a problem with voicebox by National Express bay-will take down to investigate.	
External signage	~				
Internal public address system	2				
Seating	۷				

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Weekly Mainten	ance Chec	ks I Bi	us Statio	Weekly Maintenance Checks – Bus Station W/C26" September 2011	1,11
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)	2				
Public toilet (Ladies)	2				
Public toilet (Disabled)		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse toilet(s) 24hr		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors		~		Fire door to Grosvenor-magnetic closure damaged and faulty-reported 26/9/11	
Escalators	V				
Lift	~				

clocks throughout Item Good Fair Poor ISSUES
em Good Fair Poor
Good Fair Poor
Decoration throughout
VAR. J O1
throughout \(\frac{1}{2} \)
Cleanliness of
concourse
Cleanliness of lower mall and v
Cleaners storage areas and rest room √
Loading bay / Compactor

Item	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	~			Hole appeared entrance to Greyfriars –reported 14/7/11. ———————————————————————————————————	
Escalator warning system	۷.				
External warning boxes		۷		May be a problem with voicebox by National Express bay-will take down to investigate.	
External signage	2				
Internal public address system	2				
Seating	۷				

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ekly Maintenance Checks – Bus Station W/C 3rd October 2011

ltem	Good Fair Poor	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)	~				
Public toilet (Ladies)	V				
Public toilet (Disabled)		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse toilet(s) 24hr		~		Standards are not as expected in the toilets, staff will be guided through what to do by management	
Concourse light boxes	~	AAA AAA			
Concourse signage	2				
Concourse & bus bay doors		~		Fire door to Grosvenor-magnetic closure damaged and faulty-reported 26/9/11	
Escalators	~				
Lift	~				

Lighting & clocks throughout		ح			
ltem	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	۷.				
Cleanliness of lower mall and subways	٧.				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~				

Stairwells/subways Escalator warning system External warning boxes External signage Internal public address system Seating H G H H G H H H H H H H H	Item Good	Fair Poor	Poor	ISSUES	OUTCOME
or warning al warning V l public s system V				Hole appeared entrance to Greyfriars –reported 14/7/11 cancel came out to investigate.No repair yet	
I warning \(\forall \) I signage \(\forall \) public \(\forall \) system	alator warning $\sqrt{}$				
External signage Internal public address system Seating	es	ح		May be a problem with voicebox by National Express bay-will take down to investigate.	
Internal public address system Seating	ernal signage √				
Seating V	rnal public √				
	iting /				

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Weekly Maintenance Checks - Bus Station	Good Fair Poor	KS – □	Door	ISSUES	OUTCOME
Public toilet (Men's)	2				
Public toilet (Ladies)	~			Se Se	
Public toilet (Disabled)		7			
Mezzanine toilets		~		Blocked urinal-reported 13/10/11	Unblocked 13/10/11
Concourse light boxes	2				
Concourse signage	۷				
Concourse & bus bay doors		2		Fire door to Grosvenor-magnetic closure damaged and faulty-reported 26/9/11	Now repaired 13/10/11
Escalators	4				
Lift	2				
Lighting & clocks		~			

throughout					
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	2				
Cleanliness of lower mall and subways	۷.	:			
Cleaners storage areas and rest room	~				
Loading bay / Compactor	ح			•	

Item	Good	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2			Hole appeared entrance to Grevfriars –reported 14/7/11.	
Escalator warning system	۷	:			
External warning boxes		~		May be a problem with voicebox by National Express bay-will take down to investigate.	
External signage	~				
Internal public address system	V				
Seating	2				

Weekly Mainten	ance Chec	ks – Bı	us Station	Weekly Maintenance Checks – Bus Station W/C 17th October 2011	
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~		*	
Public toilet (Ladies)		~			
Public toilet (Disabled)		2			
Mezzanine toilets		~			
Concourse light boxes	2				
Concourse signage	2				
Concourse & bus bay doors		٧			
Escalators	~				
Lift	~				
Lighting & clocks throughout		1			

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Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
throughout		~			
Windows/Glass throughout	ح				
Cleanliness of concourse	\				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	<				

ltem	Good	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2			Hole appeared entrance to Greyfriars –reported 14/7/11 came came out to investigate.No repair yet	
Escalator warning system	۷.				
External warning boxes		~		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security.	
External signage	~				
Internal public address system	2				
Seating	۷.				

FOI Disclosure NBC 2736-1149

Weekly Maintenance Checks - Bus Station W/C 24th October 2011

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet				Blocked w.c. next to disabled toilet-	Repaired 24/10/11
(Men's)		د		reported 24/10/11	•
		~		New jumbo toilet roll dispenser waiting	
				to be fitted-reported 25/10/11	
Public toilet		-			
(Ladies)		2		•	
Public toilet				1917	
(Disabled)		2			
Mezzanine		ح		New soap dispensers waiting to be	
toilets		•		fitted-reported 25/10/11	
Concourse light	1				
boxes	~				
Concourse					7 100
signage	٧				
Concourse &		-			
bus bay doors		2			
Escalators	~				
Lift	~				

Lighting & clocks throughout		~			
ltem	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		V		Thin part of ceiling came down on pedestrian on Sunday 23 rd October (near Travel Shop)-reported 24/10/11	
Windows/Glass throughout	~				
Cleanliness of concourse	۷.				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	۷.				

Stainwells/subways Stainwells/subways Stainwells/subways Item Stainwells/subways Item Stainwells/subways Item Item						
Hole appeared entrance to Greyfriars –reported 14/7/11. Greyfriars –reported 14/7/11. Greyfriars –reported 14/7/11. I warning Way be a problem with voicebox National Express bay-voicebox taken down-will try to repair –if cannot repair will take to Benn Security. I signage V Security.	Item		Fair	Poor	ISSUES	OUTCOME
or warning I warning V public system V	Stairwells/subways	۷			eared entrance to reported 14/7/11. ne out to investigate	
I warning I signage U public system U	Escalator warning system	۷.				
l signage √ public √ system √	External warning boxes		V		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security .	
public system	External signage	~				
9 9 9	Internal public address system	2				
	Seating	۷				

Weekly Maintenance Checks - Bus Station W/C 31st October 2011

Item	Good	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)				New jumbo toilet roll dispenser waiting to be fitted-reported 25/10/11-re	
		۷		reported 3/11/11 Broken lock 3 rd cubicle along-reported	
Public toilet				3/11/11	
(Ladies)		~			
Public toilet				***************************************	
(Disabled)		۷			
Mezzanine				New soap dispensers waiting to be	
toilets		ح		fitted-reported 25/10/11-re reported	
				Broken toilet seat-reported 3/11/11	
Concourse light	,				
boxes	ح				
Concourse	-				
signage	۷				
Concourse &		,		Rubber strip surround to bay 8 door	
bus bay doors		~		has come away-reported 1/11/11	
Escalators	~	:			

Loading bay / Compactor	Cleaners storage areas and rest room	Cleanliness of lower mall and subways	Cleanliness of concourse	Windows/Glass throughout	Decoration throughout	Item	Lighting & clocks throughout	Lift
~	~	~	٨	~		Good		2
					~	Fair	~	
						Poor		
					Thin part of ceiling came down on pedestrian on Sunday 23 rd October (near Travel Shop)-reported 24/10/11	ISSUES		
						OUTCOME		

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~			Hole appeared entrance to Greyfriars –reported 14/7/11.	
Escalator warning system	~	İ			
External warning boxes		V		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security.	
External signage	2				
Internal public address system	2				

Seating	
2	

Weekly Maintenance Checks – Bus Station W/C 7th November 2011

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~		New jumbo toilet roll dispenser waiting to be fitted-reported 25/10/11-re reported 3/11/11-re reported 10/11/11 Broken lock 3 rd cubicle along-reported 3/11/11	Lock repaired 4/11/11
Public toilet (Ladies)		~	į		
Public toilet (Disabled)		ح			
Mezzanine toilets		2		New soap dispensers waiting to be fitted-reported 25/10/11-re reported 3/11/11	Soap dispensers fitted 4/11/11
				Broken toilet seat-reported 3/11/11	Seat repaired 4/11/11
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors				Rubber strip surround to bay 8 door has come away-reported 1/11/11-re	
		~		reported 10/11/11 Rubber strip to Bay 1 has come away- reported 10/11/11	
Escalators	V				

Lift	۷.				
Lighting & clocks throughout		~		Clock taken down by person unknown and battery stolen w/c 7/11/11.	Battery replaced 10/11/11
ltem	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~		Thin part of ceiling came down on pedestrian on Sunday 23 rd October (near Travel Shop)-reported 24/10/11	
Windows/Glass throughout	~				
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~				

	Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
	Stairwells/subways	2			Hole appeared entrance to Greyfriars –reported 14/7/11 came out to investigate.No repair yet	
	Escalator warning system	۷				
1	External warning boxes		~		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security.	
	External signage	2				
	Internal public address system	2				

Weekly Maintenance Checks - Bus Station W/C14th November 2011

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Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		۷		New jumbo toilet roll dispenser waiting to be fitted-reported 25/10/11-re reported 3/11/11-re reported 10/11/11	
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		<			
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors				Rubber strip surround to bay 8 door has come away-reported 1/11/11-re	
		۷		Rubber strip to Bay 1 has come away- reported 10/11/11 Bay doors 1,9,11,17,19,20,A,B,C,G	

				ح	Cleaners storage areas and rest room
				~	Cleanliness of lower mall and subways
				2	Cleanliness of concourse
				~	Windows/Glass throughout
	Thin part of ceiling came down on pedestrian on Sunday 23 rd October (near Travel Shop)-reported 24/10/11		~		Decoration throughout
OUTCOME	ISSUES	Poor	Fair	Good	Item
			7		Lighting & clocks throughout
				~	Lift
				~	Escalators

Loading bay / Compactor
~
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Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~			Hole appeared entrance to Greyfriars –reported 14/7/11. Greyfriars –reported 14/7/11. Greyfriars –reported 14/7/11.	
Escalator warning system	۷				
External warning boxes		~		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security.Cannot repair-will take to Benn Security.	
External signage	~				

Internal public address system
~

Weekly Maintenance Checks – Bus Station W/C 21st November 2011

		Thin part of ceiling came down on				Decoration
į. 2	OUTCOME	ISSUES	Poor	Fair	Good	Ttem Good
yf 74(740 of 740			V		Lighting & clocks throughout
					~	Lift
					~	Escalators
	Repaired 22/11/11	Rubber strip to Bay 1 has come away-reported 10/11/11 Bay doors 1,9,11,17,19,20,A,B,C,G and H not locking-reported 18/11/11 Bay door 1 has come off its runners – reported 21/11/11		~		
		Rubber strip surround to bay 8 door has come away-reported 1/11/11-re reported 10/11/11				Concourse & bus bay doors
				i	~	Concourse signage
					2	Concourse light boxes
		Urinal leaking bay 18 toilets-reported 25/11/11	-	~		Mezzanine toilets
				~	į	Public toilet (Disabled)
				2		Public toilet (Ladies)
	Repaired 24/11/11	New jumbo toilet roll dispenser waiting to be fitted-reported 25/10/11-re reported 3/11/11-re reported 10/11/11. Lock to toilet door 4 th door down broken-reported 21/11/11		۷.		Public toilet (Men's)
	OUTCOME	ISSUES	Poor	Fair	Good	Item

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~			Hole appeared entrance to Greyfriars –reported 14/7/11. ———————————————————————————————————	
Escalator warning system	2				
External warning boxes		2		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security.Cannot repair-will take to Benn Security.	
External signage	2				
Internal public address system	2				

Item	Good Fair	Fair	Poor Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		~			
Public toilet (Ladies)		<			
Public toilet (Disabled)		2			
Mezzanine toilets		~			
Concourse light boxes	2				
Concourse signage	2				
Concourse & bus bay doors		~			
Escalators	~				
Ħ	~				

Lighting & clocks throughout		2			
ltem	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	۷.				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	V				
Escalator warning system	\				
External warning boxes		~		May be a problem with voicebox by National Express bay-voicebox now taken down-will try to repair –if cannot repair will take to Benn Security.Cannot repair-will take to Benn Security.Picked up from Benn Security-will fit next week.	Voicebox repaired and fitted back in place-working o.k. 7/1/12
External signage	2				
Internal public address system	~				
Seating	۷.				

Weekly Maintenance Checks - Bus Station W/C 9th January 2012

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	0000	91	- all Foot	ISSUES	COME
(Men's)		۷		New jumbo toilet roll holders fitted.9/1/12	
Public toilet (Ladies)		ح		New jumbo toilet roll holders fitted 9/1/12	
Public toilet (Disabled)		ح			
Mezzanine toilets		ح			
Concourse light boxes	2		<u> </u>		
Concourse signage	<		į		
Concourse & bus bay doors	···	~	-		
Escalators	~				
#	~				

Lighting & clocks throughout		1)		
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration		~			
Windows/Glass	2				
throughout					
Cleanliness of	!				
concourse	۷				
Cleanliness of					er A
lower mall and subways	2				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~		Ī		

					The state of the s	
	Item	Good	Fair Poor	Poor	ISSUES	OUTCOME
	Stairwells/subways	2				
	Escalator warning system	۷.				
	External warning boxes		۷.			
· · · · · · · · · · · · · · · · · · ·	External signage	2				
т	Internal public address system	2				
	Seating	۷		***		

	Weekly Mainten
	ance Checks - Bu
	Bus Station
2	

Item	Good	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		~			
Public toilet		ح			
Public toilet (Disabled)		2			
Mezzanine					
Concourse light boxes	۷.				
Concourse signage	~				
Concourse & bus bay doors		ح			
Escalators	۷.				
Lift	~				

Lighting & clocks throughout		~			
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	۷.				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	2				

_	,			The state of the s	
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~				
Escalator warning system	۷				
External warning boxes		2			
External signage	~				
Internal public address system	2				
Seating	۷.				

Weekly Maintenance Checks - Bus Station W/C 23rd January 2012

ltem	Good	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet					
(Men's)		2			
Public toilet		۷		Broken lock-2 nd cubicle along-reported	
Diship toilet					
(Disabled)		2			
Mezzanine					
Concourse light boxes	۷.				
Concourse signage	۷				
Concourse & bus bay doors		2			
Escalators	ح				
T#	۷				

Lighting & clocks		2			
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	2				
Loading bay / Compactor	2				

	_				
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	/ S				
Escalator warning system	۷.				
External warning boxes		۷			
External signage	~				
Internal public address system	2				
Seating	ح				

Weekly Maintenance Checks - Bus Station W/C 30th January 2012

Item	Good Fair Poor	Fair	r Poor	ISSUES	OUTCOME
Public toilet (Men's)		۷.		2 broken locks-reported 1/2/12	
Public toilet (Ladies)		2		Broken lock-2 nd cubicle along-reported 25/1/12	Repaired 2/2/12
Public toilet (Disabled)		~			
Mezzanine toilets		ح			
Concourse light boxes	۷.				
Concourse signage	<				
Concourse & bus bay doors		ح			
Escalators	4				
L it	2				

Lighting & clocks throughout Item Decoration throughout Windows/Glass throughout Cleanliness of concourse	Good	Fair	Poor	ISSUES	OUTCOME
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	V				
Loading bay / Compactor	~				

Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Stairwells/subways	۷.			Broken and crumbling steps on approach to Bus Station from Ladys Lane-reported 3/2/12	
Escalator warning system	~				
External warning boxes		~		Voicebox malfunction bay H-Taken down and will take to Benn Security to repair 3/2/12	
External signage	2				
Internal public address system	~				
Seating	2				

Weekly Maintenance Checks - Bus Station W/C 6th February 2012

Item	Good	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		۷		2 broken locks-reported 1/2/12	Repaired 9/2/12
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		2		Broken tap-reported 7/2/12	Repaired 9/2/12
Concourse light boxes	~				
Concourse signage	۷.				
Concourse & bus bay doors		ح			
Escalators	2				
<u>∓</u>	~				

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Lighting & clocks throughout		~			
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration throughout		ح			
Windows/Glass throughout	۷				
Cleanliness of concourse	2				
Cleanliness of lower mall and subways	2				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	V				
				The state of the s	

					The state of the s
Item	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	2			Broken and crumbling steps on approach to Bus Station from Ladys Lane-reported 3/2/12	Partial repair 8/2/12-will fully repair when weather becomes more clement
Escalator warning system	۷.				
External warning boxes		V		Voicebox malfunction bay H-Taken down and will take to Benn Security to repair 3/2/12	
External signage	~				
Internal public address system	2				
Seating	2				

Weekly Maintenance Checks - Bus Station W/C 13th February 2012

ltem	Good Fair	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		۷			
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		~			
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors		~			
Escalators	~				
Lift	V				
Lighting & clocks		~			

Loading bay / Compactor

2

storage areas and rest room

2

subways

Cleaners

Cleanliness of lower mall and

2

Cleanliness of concourse

Decoration throughout

2

Item

Good

Fair Poor

ISSUES

throughout

Windows/Glass throughout

Item	Good	Fair Poor	Poor	SSUES	OLITCOME
				Broken and crimbling steps on	
Stairwells/subways	~			Broken and crumbling steps on approach to Bus Station from Ladys Lane-reported 3/2/12	Partial repair 8/2/12-will fully repair when weather becomes more clement. Full repair completed-16/2/12
Escalator warning system	۷.				
External warning boxes		2		Voicebox malfunction bay H-Taken down and will take to Benn Security to repair 3/2/12	
External signage	7				
Internal public address system	~		i		
Seating	~				

Weekly Maintenance Checks - Bus Station W/C 20th February 2012

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		ح			
Public toilet (Ladies)		<	<u>.</u>	Two jumbo toilet roll holders damaged- reported 21/2/12	
Public toilet (Disabled)		2			
Mezzanine toilets		~			
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors		۷.			
Escalators	~				
Ľiŧ	ح				
Lighting & clocks		<			

throughout					
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	۷.				
Cleanliness of concourse	۷.	į			
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	2				
Loading bay / Compactor	2				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	۷.				
External warning boxes		ح		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair 22/2/12.	
External signage	~				
Internal public address system	2				
Seating	2				

Weekly Maintenance Checks - Bus Station W/C 27th February 2012

ltem	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~			
Public toilet (Ladies)		~		Two jumbo toilet roll holders damaged- reported 21/2/12	
Public toilet (Disabled)		۷			
Mezzanine toilets		<		Both soap dispensers in Mens toilets broken.Two new dispensers orderedwill be fitted next week.	
Concourse light boxes	۷				
Concourse signage	۷				
Concourse & bus bay doors		~			
Escalators	2				
Lift	~				
Lighting & clocks		<			

throughout					
ltem	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		2			
Windows/Glass throughout	۷				
Cleanliness of concourse	۷.				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	2				

•					
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Stairwells/subways	۷				
Escalator warning system	۷				
External warning boxes		2		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair 22/2/12.	
External signage	~				
Internal public address system	2				
Seating	۷				

Weekly Maintenance Checks - Bus Station W/C 5th March 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~		Broken lock 3 rd toilet along-reported 6/3/12	Repaired 8/3/12
Public toilet (Ladies)		2		Two jumbo toilet roll holders damaged- reported 21/2/12	Repaired
Public toilet (Disabled)		~			
Mezzanine toilets		~		Both soap dispensers in Mens toilets broken. Two new dispensers orderedwill be fitted next week.	
Concourse light boxes	~				
Concourse signage	۷.		}		
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window between C & B boarded up Bay E window broken boarded up	
Escalators	۷.		176		

Loading bay / Compactor	Cleaners storage areas and rest room	Cleanliness of lower mall and subways	Cleanliness of concourse	Windows/Glass throughout	Decoration throughout	Item	Lighting & clocks throughout	Lift
~	~	2	2	2		Good		~
					2	Fair	~	
						Poor		
						ISSUES		
						OUTCOME		

	ltem	Good	Fair	Fair Poor	ISSUES	OUTCOME
	Stairwells/subways	~				
	Escalator warning system	~				
_	External warning boxes		V		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair 22/2/12.	
	External signage	~				
	Internal public address system	~				

Seating	
~	

Bus Station W/C 12th March 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~			
Public toilet (Ladies)		~	,		
Public toilet (Disabled)		~			
Mezzanine toilets		4		Both soap dispensers in Mens toilets broken. Two new dispensers orderedwill be fitted next week.	
Concourse light boxes	~				
Concourse signage	۷				
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window between C & B boarded up Bay E window broken boarded up	
Escalators	M				

				2	Loading bay / Compactor
				~	Cleaners storage areas and rest room
				V	Cleanliness of lower mall and subways
				~	Cleanliness of concourse
				۷.	Windows/Glass throughout
			~	ļ	Decoration throughout
OUTCOME	ISSUES	Poor	Fair	Good	Item
			~		Lighting & clocks throughout
				V	Lift

ltem	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.				
Escalator warning system	~				
External warning boxes		۷.		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair 22/2/12.	
External signage	V				
Internal public address system	~				

Seating
~

1	2007			Itom Cood Eair Door ISSIIES	OUTCOME
Public toilet (Men's)		2			
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		2		Both soap dispensers in Mens toilets broken. Two new dispensers orderedwill be fitted next week.	
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors				Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up	
			2	Bay 17 window broken-boarded up Window between D & E-boarded up Window between C & B boarded up Bay E window broken boarded up	
				Hole in roadway-reported 20 th March-	

				_	Cleaners storage areas and rest room
				~	Cleanliness of lower mall and subways
				~	Cleanliness of concourse
				~	Windows/Glass throughout
			7		Decoration throughout
OUTCOME	ISSUES	Poor	Fair	Good	Item
			7		Lighting & clocks throughout
				~	Lift
				~	Escalators

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.				
Escalator warning system	~				
External warning boxes		~		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair 22/2/12.	
External signage	2				

Seating	Internal public address system
~	ح
	:

Weekly Maintenance Checks - Bus Station W/C 26th March 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2		Two blocked toilets-reported 28/3/12-	Unblocked 29/3/12
Public toilet (Ladies)		~			
Public toilet (Disabled)	: 	2			
Mezzanine toilets		~		Both soap dispensers in Mens toilets broken. Two new dispensers orderedwill be fitted next week.	
Concourse light boxes	۷.				
Concourse signage	۷				
Concourse & bus bay doors			ح	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window between C & B boarded up Bay E window broken boarded up Hole in roadway-reported 20 th March-	

				~	Cleaners storage areas and rest room
				~	Cleanliness of lower mall and subways
				۷.	Cleanliness of concourse
				~	Windows/Glass throughout
			٧		Decoration throughout
OUTCOME	ISSUES	Poor	Fair	Good	Item
			۷.		Lighting & clocks throughout
				~	Lift
				~	Escalators

			·	۷	1	
	Voicebox malfunction bay H-Taken down and taken to Benn Security for repair-picked up-will fit next week.		٨		External warning boxes	
				2	Escalator warning system	
				۷.	Stairwells/subways	
OUTCOME	ISSUES	Poor	Fair	Good Fair Poor	ltem	

	ı
Seating	Internal public address system
ح	~
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Bus Station W/C 2nd April 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2		1	
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		~		Both soap dispensers in Mens toilets broken. Two new dispensers orderedwill be fitted next week.	Renewed 5/4/12
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window between C & B boarded up Window between C & B boarded up Hole in roadway-reported 20 th March-	

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.				
Escalator warning system	۷.				
External warning boxes		۷.		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair-picked up-will fit next week.	
External signage	~				

Seating	Internal public address system
2	~

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2		1	
Public toilet (Ladies)		~			
Public toilet (Disabled)		۷			
Mezzanine toilets		~			
Concourse light boxes	~				
Concourse signage	۷				
Concourse & bus bay doors			۷.	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window between C & B boarded up Bay E window broken boarded up Hole in roadway-reported 20 th March-	

Escalators Lift Lighting & clocks throughout Item Decoration throughout Windows/Glass throughout	Good 2	Z Fair	Poor	ISSUES
	V			
	~			
	V			

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.				
Escalator warning system	۷.		,		
External warning boxes		2		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair-picked up-will fit next week.	Voicebox fitted 11/4/12
External signage	~				

Seating	Internal public address system
2	2
	v i

Public toilet (Men's)	Item	Good	Fair	Poor	ISSUES	OUTCOME
nt 2 2 2	Public toilet (Men's)		<		1	
nt v	Public toilet (Ladies)		ح			
ht v	Public toilet (Disabled)		2			
nt \	Mezzanine toilets		~			
~	Concourse light boxes	2				
	Concourse signage	2				
Bay 17 window broken-boarded up Window between D & E-boarded up 18/4/12 Window between C & B boarded up Bay E window broken boarded up Bay E window broken boarded up Hole in roadway-reported 20 th March-	Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window between C & B boarded up Bay E window broken boarded up Hole in roadway-reported 20 th March-	

Cleaners storage areas and rest room	Cleanliness of lower mall and subways	Cleanliness of concourse	Windows/Glass throughout	Decoration throughout	Item	Lighting & clocks throughout	Lift	Escalators
V	7	٧	7		Good		1	~
				٧	Fair	~		
					Poor			
					ISSUES			
					OUTCOME			

	Item	Good Fair Poor	Fair	Poor	ISSUES
·	Stairwells/subways	ح			
	Escalator warning system	~			
	External warning boxes		2		Voicebox malfunction bay H-Taken down and taken to Benn Security for repair-picked up-will fit next week.
	External signage	V			

Se	ad Int
Seating	Internal public address system
۷	ح
	ģ

ltem	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2		•	
Public toilet (Ladies)		2			
Public toilet (Disabled)		~			
Mezzanine toilets		~			
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors			2	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window between C & B boarded up 18/4/12 Window between C & B boarded up Bay E window broken boarded up Hole in roadway-reported 20 th March-	

Cleaners storage areas and rest room	Cleanliness of lower mall and subways	Cleanliness of concourse	Windows/Glass throughout	Decoration throughout	Item	Lighting & clocks throughout	Lift	Escalators
V	~	V	V		Good		V	~
				V	Fair	~		
					Poor			
					ISSUES			•
					OUTCOME			

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.				
Escalator warning system	۷				
External warning boxes		۷.			
External signage	~				

Loading bay / Compactor	
2	

	T
Seating	Internal public address system
2	~
1	1

	nem	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet - (Men's)	Public toilet (Men's)		~		•	
Public toilet (Ladies)	Public toilet (Ladies)		2			
Public toilet (Disabled)	Public toilet (Disabled)		2			
Mezzanine √	Mezzanine toilets		2	į		
Concourse light boxes √	Concourse light boxes	۷.				
Concourse √ signage √	Concourse signage	~				
Concourse & Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up	Concourse & bus bay doors			2	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up	

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	~				
External warning boxes		~			

Loading bay / Compactor	Cleaners storage areas and rest room
~	~

Seating	Internal public address system	External signage
2	2	~

Weekly Maintenance Checks - Bus Station W/C 7th May 2012

Item	Good	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		2		•	
Public toilet (Ladies)		2			
Public toilet (Disabled)		ح			
Mezzanine toilets		۷			
Concourse light boxes	~				
Concourse signage	ح				
Concourse & bus bay doors			2	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window broken-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window-between C & B boarded up Bay E window broken boarded up	

Cleanliness of lower mall and subways	Cleanliness of concourse	Windows/Glass throughout	Decoration throughout	Item	Lighting & clocks throughout	Lift	Escalators	
2	~	V		Good		V	~	
			V	Fair	V			
				Fair Poor				
				ISSUES				Hole in roadway-reported 20 th March-
				OUTCOME				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	~				
				ž.	

Seating	Internal public √ address system	External signage

Weekly Maintenance Checks - Bus Station W/C 14th May 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~		1	
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		~	į		
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors			2	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up Bay F window broken boarded up	

lower mall and subways	Cleanliness of	Cleanliness of	Windows/Glass throughout	Decoration throughout	Item	Lighting & clocks throughout	Lift	Escalators	
~	2		~		Good		۷.	~	
				٧		~			
					Fair Poor				
					ISSUES				Hole in roadway-reported 20 th March-
					OUTCOME				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	~				
External warning boxes		۷		-	

Loading bay / Compactor	Cleaners storage areas and rest room
2	۷.

External signage	Internal public	Seating
~	~	2

Weekly Maintenance Checks - Bus Station W/C 21st May 2012

Item Good Fair Poor	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2		Tap broken in disabled toilet-reported 21 st May	
Public toilet (Ladies)		~	77.0		
Public toilet (Disabled)		۷			
Mezzanine toilets		~			
Concourse light boxes	2				
Concourse signage	~				
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Window broken-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up Bay E window broken boarded up	

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2			
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Item	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	√			Fire door near bays 20 and A- handle broken-reported 21 st May	
Escalator warning system	~				
External warning boxes		V		·	

Loading bay / Compactor	Cleaners storage areas and rest room
~	~

Seating	Internal public address system	External signage
~	2	~

Item Good Fair Poor	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~		Tap broken in disabled toilet-reported 21 st May	Repaired.
Public toilet (Ladies)		~			
Public toilet (Disabled)		~			
Mezzanine toilets		2			
Concourse light boxes	2				
Concourse signage	2				
Concourse & bus bay doors				Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up	
			2	Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12	
				Window broken between F and G 5/5/12-reported this morning	
				Window between C & B boarded up Bay E window broken boarded up	

				~	lower mall and subways
					Cleanliness of
				ح	concourse
					Cleanliness of
					G
				۷	throughout
			-		llilongriout
The state of the s			٠.		Decoration
OUTCOME	ISSUES	Poor	Fair	Good	Item
					throughout
			۷		clocks
					Lighting &
				۷	
				,	Lift
				~	
					Escalators
	Hole in roadway-reported 20 th March-				

boxes

External warning

2

system

Item

Cleaners

2

Seating	Internal public √ address system	External signage √
		3.5

Weekly Maintenance Checks - Bus Station W/C 4th June 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2			
Public toilet (Ladies)		2			
Public toilet (Disabled)		~			
Mezzanine toilets		~			
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up Bay E window broken boarded up	Re reported by Alan Craggs 8/6/12

				Hole in roadway-reported 20 th March-	
Escalators	V				
Lift	۷.				
Lighting &		_			
clocks throughout		2			
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		7			
Windows/Glass	۲				
throughout	~				
Cleanliness of concourse	_				
Cleanliness of lower mall and					
subways	۷				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~				
Escalator warning system	۷.				
External warning boxes		~		•	
External signage	~				

Cleaners storage areas and rest room √
,

Seating	Internal public address system
~	2
;	
· ·	

Weekly Maintenance Checks - Bus Station W/C 11th June 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		2			
Public toilet (Ladies)		~		Overflowing ball valve in 1 st cubicle- reported 12/6/12	Repaired 13/6/12
Public toilet (Disabled)		~			
Mezzanine toilets		2		Bay 20 urinals blocked-reported 11/6/12.	Unblocked 13/6/12
Concourse light boxes	۷				
Concourse signage	۷				
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reportechthis morning Window between C & B boarded up Bay E window broken boarded up	Re reported by Alan Craggs 8/6/12

Escalators Lift Lift Lighting & V Decorration throughout Item Good Fair Poor ISSUES Cleanliness of concourse Cleanliness of lower mall and V Cleanliness of l	SEC.					
Bay 10 lock needs attention-reported 12/6/12 Hole in roadway-reported 20 th March-					۷	Cleanliness of lower mall and subways
Bay 10 lock needs attention-reported 12/6/12 Hole in roadway-reported 20 th March-					~	concourse
Bay 10 lock needs attention-reported 12/6/12 Hole in roadway-reported 20 th March- V Good Fair Poor ISSUES						Cleanliness of
Bay 10 lock needs attention-reported 12/6/12 Hole in roadway-reported 20 th March- Good Fair Poor ISSUES					V	Windows/Glass throughout
Bay 10 lock needs attention-reported 12/6/12 Hole in roadway-reported 20 th March-				~		Decoration throughout
	OUTCOME	ISSUES	Poor	Fair	Good	Item
itors v				_		throughout
alators V				•		Lighting &
~					~	Lift
Bay 10 lock needs attention-reported 12/6/12 Hole in roadway-reported 20 th March-					۷.	Escalators
Bay 10 lock needs attention-reported 12/6/12		Hole in roadway-reported 20" March-				
		Bay 10 lock needs attention-reported 12/6/12				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~				
Escalator warning system	۷				
External warning boxes		V		•	
External signage	~				

Loading bay / Compactor	Cleaners storage areas and rest room
2	ح

Seating	Internal public address system
ح	2

eekly Maintenance Checks – Bus Station W/C 25th June 2012

Item	Good	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		~			
Public toilet (Ladies)		~			
Public toilet (Disabled)	:	۷			
Mezzanine toilets		<			
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors			۷.	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up Bay E window broken boarded up	Re reported by Alan Craggs 8/6/12

				۷	Cleanliness of lower mall and subways
				~	concourse
				~	Windows/Glass throughout
		į	~		Decoration throughout
OUTCOME	ISSUES	Poor	Fair	Good	Item
			2		clocks throughout
				~	
				2	Escalators
	12/6/12 Hole in roadway-reported 20 th March-				
]				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	۷				
External warning boxes		V			
External signage	7				

Cleaners storage areas and rest room
~

Seating	Internal public address system
۷.	~

Weekly Maintenance Checks - Bus Station W/C 2nd July 2012

Item	Good	Fair	Poor	ISSUES	COLCOME
Public toilet (Men's)		~			
Public toilet (Ladies)	-	2			
Public toilet (Disabled)		2			
Mezzanine toilets		2			
Concourse light boxes	2				
Concourse signage	۷				
Concourse & bus bay doors			~	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up	Re reported by Alan Craggs 8/6/12

				۷	Cleanliness of lower mall and subways
				2	Cleanliness of concourse
				2	Windows/Glass throughout
			ح		Decoration throughout
OUTCOME	ISSUES	Fair Poor	Fair	Good	Item
			~		Lighting & clocks throughout
				V	Lift
				V	Escalators
	12/6/12 Hole in roadway-reported 20 th March-				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
 Stairwells/subways	4				
 Escalator warning system	V				
 External warning boxes		~		-	
 External signage	~				

Loading bay / Compactor	Cleaners storage areas and rest room
۷	2

	Seating	Internal public address system
	V	2
j		
	:	

Item	Good Fair	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)		~	ļ		
Public toilet (Ladies)		~			
Public toilet (Disabled)		2			
Mezzanine toilets		2			
Concourse light boxes	۷.				
Concourse signage	~				
Concourse & bus bay doors			2	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reporte this morning Window between C & B boarded up	Re reported by Alan Craggs 8/6/12

				Don 40 Inch manufacture I	
	-			bay To lock needs attention-reported 12/6/12	
				Hole in roadway-reported 20 th March-	
Escalators	V				
Lift	~				
Lighting &		70.			
clocks		~			
throughout					
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass					
throughout	2				
Cleanliness of concourse	<				
Cleanliness of lower mall and subways	~				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	2				
External warning boxes		~		•	
External signage	~				

Loading bay / Compactor	Cleaners storage areas and rest room
٧	۷.

	Seating	addicas ayatciii	Internal public	•
	ح		2	•
į				

Item	Good Fair Poor	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		~			
Public toilet (Ladies)	1	~			
Public toilet (Disabled)		2			
Mezzanine toilets		~			
Concourse light boxes	2				
Concourse signage	۷				
Concourse & bus bay doors			۷.	Bay 2 window broken-boarded up Bay 10 window broken-boarded up Bay 12 window broken-boarded up Bay 17 window broken-boarded up Window between D & E-boarded up Bay E window broken-boarded up Bay E window broken-boarded up 18/4/12 Window broken between F and G 5/5/12-reported this morning Window between C & B boarded up Bay E window broken boarded up	Re reported by Alan Craggs 8/6/12

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1
Hole in roadway-reported 20 th March-
Bay 10 lock needs attention-reported 12/6/12

ltem	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~				
Escalator warning system	۷.				
External warning boxes		~		•	
External signage	~	:			

Loading bay / Compactor	Cleaners storage areas and rest room
~	~

	Seating	Internal public address system
	~	~
-		

Public toilet (Men's) Variable (Men's) Variabl	ltem	Good Fair Poor	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
t t light \ \lambda \lambda \ \lambda \ \lambda \ \lambda \ \lambda \ \lambda \ \lambd	Public toilet				Office door damaged-reported 27/7/12.	
t d d d d d d d d d d d d d d d d d d d	(Men's)		۷	J	New soap dispensers need fitting- reported 27/7/12	
t t light \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Public toilet		-		New soap dispensers require fitting-	
t d d d d d d d d d d d d d d d d d d d	(Ladies)		2		reported 27/7/12	
light 4	Public toilet					
light \(\sqrt{1} \) ors	(Disabled)		2			
ourse light ourse ye ators	Mezzanine		2		Loose door handle to ladies toilets-	
ourse light $\sqrt{}$	toilets				reported 27/7/12	
ourse ye ourse & ay doors 4	Concourse light					
2 2 2	boxes	2				
2 2 2	Concourse	-				
2 2	signage	2				
2 2	Concourse &				Hole in roadway-reported 20 th March-	
alators	bus bay doors		2			
	Escalators	3				
		2	=			
	Lift	~				

- inhtipe &				0	
clocks		~		broken-reported 27/7/12	
throughout					
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Decoration		-	ļ		
throughout		ح			
Windows/Glass	2				
throughout	<		••-		
Cleanlinger of					
concourse	۷				
lower mall and					
subways	~				
Cleaners storage areas	۷				
and rest room	-				
Loading bay /	۷.		- Andrews		

ltem	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	۷.		į		
Escalator warning system	~		•		
External warning boxes		2			
External signage	~	-			
Internal public address system	2				
Seating	~				

Weekly Maintenance Checks - Bus Station W/C 30th July 2012

Item	Good	Fair	Poor	ISSUES	OUTCOME
Public toilet				Office door damaged-reported 27/7/12.	Attended 30/7/12.
(Men's)		~		New soap dispensers need fitting- reported 27/7/12	Fitted 31/7/12
Public toilet	-	,		New soap dispensers require fitting-	Fitted 31/7/12
(Ladies)		۷		reported 27/7/12	
Public toilet					
(Disabled)		ح			
Mezzanine toilets		ح		Loose door handle to ladies toilets- reported 27/7/12	Repaired 30/7/12
Concourse light					
boxes	2				
Concourse signage	~		43		
Concourse &				Hole in roadway-reported 20th March-	
bus bay doors		2			
Escalators	~				
Lift	~				

Lighting &		-		Cover to light on subway to Mayorhold	Attended to 31/7/12
clocks		2		broken-reported 27/7/12	
throughout					
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		~			
Windows/Glass throughout	~				
Cleanliness of					
concourse	~				
Cleanliness of lower mall and subways	~				
Cleaners storage areas and rest room	~				
Loading bay / Compactor	~				

Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Stairwells/subways	~				
Escalator warning system	2				
External warning boxes		~		•	
External signage	7				
Internal public address system	2				
Seating	~				

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ltem	Good Fair Poor	Fair	Poor	Item Good Fair Poor ISSUES	OUTCOME
Public toilet (Men's)		2			
Public toilet (Ladies)		۷			
Public toilet (Disabled)		~		nde:	
Mezzanine toilets		~			
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors		~		Hole in roadway-reported 20 th March-	
Escalators	2				
Lift	2				
Lighting & clocks		2			

Item Good Fair Poor ISSUES OUTCOME Decoration throughout Windows/Glass throughout Cleanliness of concourse Cleanliness of lower mall and subways Storage areas and rest room Loading bay / Compactor	11					
Good Fair Poor ISSUES V V Sof A Sof	throughout					
sof v v v v v v v v v v v v v v v v v v v	Idam		7	7		
Sof V	ιτem		Fair	Poor	ISSUES	OUTCOME
s of v	Decoration					
Sof V and V y/ V	throughout		~			
s of vand vand vand vand vand vand vand vand	Windows/Glass					
s of was and was as a was throughout	~					
s of and d	Cleanliness of					
s of and d	concourse	~				
as v	Cleanliness of lower mall and	ح				
as v	subways					
y /	Cleaners storage areas and rest room	۷.				
					*	
	Loading bay / Compactor	~				

				2	Seating
				2	address system
				2	External signage
				-	
					boxes
			ح		External warning
	•				
	•	,		_	system
				ح	Escalator warning
					To the state of th
				۷	Stairwells/subways
OUTCOME	ISSUES	Poor	Fair Poor	Good	Item

Weekly Maintenance Checks - Bus Station W/C 13th August 2012

ltom		П 2	Item Cood Coir Door ISSIIFO	
			-000	COMIC
(Men's)		۷	Blocked urinals-reported 14/8/12	Unblocked 15/8/12
Public toilet		-		
(Ladies)		2		
Public toilet				
(Disabled)		۷		
Mezzanine toilets		~		
Concourse light	-			
boxes	2			
Concourse signage	۷			
Concourse & bus bay doors		2	Damaged roadway by Bay A –reported to 14/8/12.E mailed picture.	visited 15/8/12.Will pass to (structural engineer) to investigate further.
Escalators	۷			
Lift	~			
Lighting & clocks		~		

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	Fair	or ISSUES	OUTCOME
s of and v	Good Fair Poor		OUTCOME
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Loading bay / V			

bways V ISSUES arning V ISSUES inage V Issues inage V Issue	14)	>	1	J		
Ils/subways or warning I warning I signage public system	item	Good	Fair	Poor	ISSUES	OUTCOME
or warning I warning I signage public system	Stairwells/subways	V				
I warning I signage varning var	Escalator warning system	~				
signage public system	External warning boxes		~			
public system	External signage	~				
	Internal public address system	2				
	Seating	~				

Weeklv Mainten	ance Chec	iks − B⊔	us Statio	Weekly Maintenance Checks – Bus Station W/C 20th August 2012	
Item	Good	Fair	Fair Poor	ISSUES	OUTCOME
Public toilet (Men's)		~		2 faulty taps reported 20/8/12	
Public toilet (Ladies)		7			
Public toilet (Disabled)		~			
Mezzanine toilets		2			
Concourse light boxes	~				
Concourse signage	~				
Concourse & bus bay doors		~			
Escalators	2				
Lift	2				
Lighting & clocks		~			

- LL					
throughout					
ltem	Good	Fair	Poor	ISSUES	OUTCOME
Decoration		3			
mongnout		~			
Windows/Glass	۷.				
throughout	~				
Cleanliness of					
concourse	~				
Cleanliness of					
lower mall and subways	~				
Cleaners					
storage areas and rest room	~				
Loading bay / Compactor	۷.				

Weekly Maintenance Checks - Bus Station W/C 27th August 2012

Item	Good Fair	Fair	Poor	r Poor ISSUES	OUTCOME
Public toilet (Men's)		~		2 faulty taps reported 20/8/12 Blocked sink in attendants office- reported 28th August	
Public toilet (Ladies)		2			
Public toilet (Disabled)		~			
Mezzanine toilets		2			
Concourse light boxes	~				
Concourse signage	2				
Concourse & bus bay doors		~			
Escalators	~				
□	~				

Lighting & clocks throughout		~			
Item	Good	Fair	Poor	ISSUES	OUTCOME
Decoration throughout		2			
Windows/Glass throughout	~				
Cleanliness of concourse	~				
Cleanliness of lower mall and subways	ح				
Cleaners storage areas and rest room	2				
Loading bay / Compactor	2				

7	つりりと	7	J		
<u>[</u>	Good Fair Poor	rair	Poor	ISSUES	OUTCOME
Stairwells/subways	~				
Escalator warning system	۷.				
External warning boxes		۷.			
External signage		۷.		"Your speed is" signs not functioning-reported 31/8/12	
Internal public address system	2				
Seating	2				

Weekly Mainten	ance Chec	ks – Bi	us Statio	Weekly Maintenance Checks – Bus Station W/C 3 rd September 2012	
Item	Good Fair Poor	Fair	Poor	ISSUES	OUTCOME
Public toilet (Men's)				2 faulty taps reported 20/8/12 Blocked sink in attendants office-	
(MCI O)		~		reported 28 th August. Door lock missing on 4 th door-reported 3/9/12	
Public toilet (Ladies)		~			
Public toilet (Disabled)		2			
Mezzanine toilets		2			
Concourse light boxes	۷.				
Concourse signage	~				
Concourse & bus bay doors		~			
Escalators	2				
Lift	2				

Loading bay / Compactor

2

storage areas and rest room

2

Cleaners

subways

Cleanliness of lower mall and

2

Cleanliness of concourse

2

Decoration throughout

Windows/Glass throughout

Lighting & clocks

throughout

Item

Good

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				Poor	
				SI	
				ISSUES	
				OUTCOME	
				OME	

ltem	Good	Fair Poor	Poor	ISSUES	OUTCOME
Stairwells/subways	2				
Escalator warning system	2				
External warning boxes		۷ .		·	
External signage		2		"Your speed is" signs not functioning-reported 31/8/12.Still not functioning 3/9/12	
Internal public address system	2				
Seating	2				