## Customer (Disability) Champions

80 Selected Staff (Volunteers)
Pre-course 1.5 hours PLUS 1 hour Face to Face depding on role option (C Completion Q2.2016-Q4.2016

CUSTOMER (DISABILITY) CHAMPIONS = 65

| ASC | Total to be trained | Non-Clinical | Central Functions in the area/Building | HCPs | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Birmingham | 0 | 0 | 0 | 0 |  |  |  |
| Bootle | 13 | 13 | 0 | 0 | 2 | 13 |  |
| Bristol | 6 | 6 | 0 | 0 |  |  |  |
| Cardiff | 9 | 6 | 3 | 0 |  |  |  |
| Croydon | 1 | 1 | 0 | 0 |  |  |  |
| Glasgow | 6 | 6 | 0 | 0 | 1 | 6 |  |
| Leeds | 5 | 5 | 0 | 0 |  |  |  |
| Manchester | 6 | 6 | 0 | 0 | 1 | 6 |  |
| Newcastle | 9 | 9 | 0 | 0 | 1 | 9 |  |
| Nottingham | 5 | 5 | 0 | 0 | 5 | 5 |  |
| Wembley | 5 | 2 | 2 | 1 | 1 | 5 |  |
| Total | 65 | 59 | 5 | 1 | 11 | 44 | 0 |


| KNOWLEDGE CHAMPIONS $=60$ |  |  |  |  | April |  | M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ASC | Total to be trained | Non-Clinical | Central Functions in the area/Building | HCPs | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses |
| Birmingham | 0 | 0 | 0 | 0 |  |  |  |
| Bootle | 0 | 0 | 0 | 0 |  |  |  |
| Bristol | 18 | 18 | 0 | 0 |  |  | 3 |
| Cardiff | 2 | 2 | 0 | 0 |  |  |  |
| Croydon | 2 | 2 | 0 | 0 |  |  |  |
| Glasgow | 10 | 9 | 0 | 1 |  |  | 1 |
| Leeds | 8 | 1 | 7 | 0 |  |  | 1 |
| Manchester | 0 | 0 | 0 | 0 |  |  |  |
| Newcastle | 2 | 1 | 1 | 0 | 1 | 2 |  |
| Nottingham | 1 | 1 | 0 | 0 | 1 | 1 |  |
| Wembley | 17 | 5 | 2 | 10 |  |  | 1 |


| ay | June |  | July |  | Aug |  | Sept |  | Oct |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  | 2 | 6 |  |  |  |  |  |  |  |
|  |  |  | 2 | 9 |  |  |  |  |  |
|  |  |  |  |  |  |  | 1 | 1 |  |
|  |  |  |  |  |  |  |  |  |  |
|  | 1 | 5 |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 0 | 3 | 11 | 2 | 9 | 0 | 0 | 1 | 1 | 0 |
|  |  |  |  |  |  |  |  |  |  |
| ay |  |  |  |  |  |  |  |  | Oct |
| No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 18 |  |  |  |  |  |  |  |  |  |
|  |  |  | 1 | 2 |  |  |  |  |  |
|  |  |  |  |  |  |  | 1 | 2 |  |
| 10 |  |  |  |  |  |  |  |  |  |
| 8 |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 9 | 1 | 8 |  |  |  |  |  |  |  |


|  | Nov |  | Dec |  | Total number of attendees |
| :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees |  |
|  |  |  |  |  | 0 |
|  |  |  |  |  | 13 |
|  |  |  |  |  | 6 |
|  |  |  |  |  | 9 |
|  |  |  |  |  | 1 |
|  |  |  |  |  | 6 |
|  |  |  |  |  | 5 |
|  |  |  |  |  | 6 |
|  |  |  |  |  | 9 |
|  |  |  |  |  | 5 |
|  |  |  |  |  | 5 |
| 0 | 0 | 0 | 0 | 0 | 65 |
|  |  |  |  |  |  |
|  | No |  | D |  |  |
| No. of Attendees | No. of Scheduled Courses | No. of Attendees | No. of Scheduled Courses | No. of Attendees | Total number of attendees |
|  |  |  |  |  | 0 |
|  |  |  |  |  | 0 |
|  |  |  |  |  | 18 |
|  |  |  |  |  | 2 |
|  |  |  |  |  | 2 |
|  |  |  |  |  | 10 |
|  |  |  |  |  | 8 |
|  |  |  |  |  | 0 |
|  |  |  |  |  | 2 |
|  |  |  |  |  | 1 |
|  |  |  |  |  | 17 |


| $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{0}$ | 60 |
| :--- | :--- | :--- | :--- | :--- | :--- |

