

Department for Work and Pensions (DWP)
Central Freedom of Information Team

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: IR414

Date: 14 October 2016

Dear Mr Clerk

Thank you for your email of 23 September 2016, requesting a review of our Freedom of Information (FOI) response provided under the terms of the Freedom of Information Act 2000 (FOIA).

I have completed an internal review and I am in a position to inform you of the outcome. I can confirm that I was not connected with the consideration of your original request.

Your request

I'm absolutely appalled by your behavior.

Prior to me sending my complete file to the ICO and the National newspapers would you please provide me with a copy of dwp guidelines in relation to my original request.

Our Response:

I uphold the response issued to you on 14 September 2016 and have nothing further to add to your previous 3 reviews.

Please be aware the Freedom of Information Act is only about providing recorded information. Information relating to the handling of your own case is personal information and therefore exempt under section 40(1) of the Freedom of Information Act.

If you would like to make a Subject Access Request, under section 7 of the Data Protection Act 1998 (DPA), you can do so by completing a Subject Access Request Form at the following link:

<https://www.gov.uk/government/publications/dwp-request-for-personal-information>

Instructions on what to do with the completed form are detailed at the end of the document.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745