

Contact: Christine Paciorek
Direct tel: 03000 268036
Email: inforights@durham.gov.uk
Our ref: 3550017



Ciaran McGorrian

Dear Ciaran McGorrian

Freedom of Information Act 2000

I can confirm that the information requested is held by Durham County Council. I have detailed below the information that is being released to you.

You requested and Our response:

1. What Applications and versions are you running and what was the value of the contracts for:

Please see below.

2. Which Enterprise Resource Planning (ERP) or Finance system do you currently use?

Oracle E Business Suite R12.1

a. What is the value & expiry date of your current contract/licence? What are the extension options?

Perpetual Licensing with no renewal date or extension options, £200k pa support contract.

3. How many Finance system users do you have?

Approximately 1,650 in total.

4. How many Purchasing system users do you have?

Approximately 50.

Resources

Durham County Council, County Hall, Durham DH1 5UF
Main Telephone 03000 26 0000

Text Messaging Service 07797 870 192- your message must start with the word: INFO

5. Which Human Capital Management (HCM) or HR system do you currently use?

Zellis Resourcelink.

a. What is the value & expiry date of your current contract/licence? What are the extension options?

Our original contract was for 5 years, and worth £1.4m. We have extended this contract for two further years with a 10% uplift (£331,320 per year). The contract finishes in March 2025 and will be reviewed closer to the end date to determine the appropriate procurement route at that time.

6. How many HR system users do you have?

We have 420 active operators accessing the HR system database, and we currently have 43,841 active employee records on the system (we are currently licensed for up to 48,000).

Please quote the reference number 3550017 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Please put your grounds for an appeal in writing and email us back explaining which internal review applies.

- Late (you want us to explain why the response was late or has not yet been provided)
- Disagree with exemption (wrong exemption, or applied incorrectly)
- Disagree with the public interest test (Explain in detail why you believe the public interest test favours disclosure.)
- Request is incomplete, information is missing (indicate what is missing), information is inaccurate Information is not what was requested.

Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to inforigxxx@xxxxxx.xxv.uk

Resources

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If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire SK9 5AF.

Telephone: 01625 545 700

Website: www.ico.gov.uk

I will now close your request as of this date.

Yours faithfully

Christine Paciorek

Freedom of Information and Data Protection Officer

Resources

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