

**Information Governance Department**

Rothwell Road

Kettering

Northants

NN16 8UZ

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Web: [www.kgh.nhs.uk](http://www.kgh.nhs.uk)

Our Ref: 28653

16 June 2021

Dear Requestor

Thank you for your Freedom of Information request which was received within the Trust. In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we hold information relevant to your request.

Under the Freedom of Information Act, please can you provide the following information:

1. Are any of your sites part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI? - [No PFI sites](#)
2. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services? - [Self delivery](#)
3. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this):
  - a. Cleaning and Domestic Services – [Self delivery](#)
  - b. Patient Catering – [Self delivery](#)
  - c. Retail and staff & Visitor Catering Services – [Outsourced - Compass Group and Baguettaway](#)
  - d. Portering and Logistics – [Self delivery](#)
  - e. Non-Emergency Patient Transport:- [N/A, CCG manages patient transport](#)
  - f. FM Helpdesk – [Self delivery](#)
  - g. Hospital Switchboard – [Self delivery](#)

- h. Security/manned guarding: Outsourced, SGC Holding limited T/A SGC Security Services, Duration: April 2019 - April 2023, the annual sum for contracted service is £258,369.00
- i. Car Park Management: Outsourced, CP Plus Ltd, Duration: October 2017 - October 2022, Total contract value: £1,965,906.27 divided by 5
- j. Linen & Laundry Services: Outsourced, Duration: August 2017 – August 2021, Total contract value: £1.8 million (approx. depending on usage and rental price) divided by 4
- k. Waste Management – Outsourced to Veolia
4. If these services (both Hard and Soft Facilities Management) are outsourced, please can you outline when these contracts were awarded, for how long, the contract value and when they are due to expire? - [See above](#)

Yours sincerely

*Adam Brown*  
*IG & DP Specialist*

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If you are not satisfied with the Trust's response you may ask for an independent internal review by writing to the:-

Information Governance Manager  
Kettering General Hospital NHS Foundation Trust  
Rothwell Road  
Kettering  
Northants  
NN16 8UZ

If you remain dissatisfied after this internal review of the Trust's decision you may wish to make an approach to the Information Commissioner.

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire,  
SK95 5AF

<http://www.ico.gov.uk>

Please note that the Information Commissioner is a regulator, not an ombudsman. He will make an assessment as to whether or not the provisions of the Freedom of Information Act 2000 have been complied with. He can issue an enforcement notice to the Trust ordering it to comply with your request.