

Our Ref: FOI 170122

Date: 15 March 2022

Email: request-822893-8614c9a3@whatdotheyknow.com

Thank you for your request for information pursuant to the Freedom of Information Act 2000 ("the Act") dated 17 January 2022. I am sorry that we were unable to respond to your request within the timescale set out in the Act.

Under the Act you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

We can confirm that the Trust holds the information you have requested. The information you requested is attached.

It is confirmed that as the information has been provided, this request is now closed.

For future reference, the Trust's publication scheme and details of the services that we provide can be found on our website: www.bhamcommunity.nhs.uk.

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Internal Review and Information Commissioner's Office

If you are not happy with the Trust's response you can request an Internal Review which should be submitted within two months of the date of receipt of the response to your original letter and should be sent to foi.bchc@nhs.net. The subject heading should include our reference, given at the top of this letter, and include the words "Internal Review Request".

Should you be dissatisfied with the outcome of the Internal Review, you have the right to lodge a complaint with the Information Commissioner. A complaints form can be obtained from the Information Commissioner's website: www.ico.gov.uk or contact:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545745

Feedback

We would be interested to receive feedback as to how you feel your request has been dealt with to help us to understand where we are doing well and to make improvements where necessary; your comments (whether positive or negative) can be made either in writing to the address above or by email.

Yours sincerely



Michael Morgan-Bullock*
Interim Head of Information Governance & Legal Services
& Interim Data Protection Officer
For Freedom of Information Team

* Solicitor of the Supreme Court of England and Wales
SRA number: 136646

Request

1. Are any of your sites part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI?

We have 3 sites each of which is part of a PFI arrangement:

- a) Greenfields Assessment Centre, 30 Brookfields Road, Kings Norton, Birmingham B30 3QY. The special purpose company is Midland Heart Limited.
 - b) Kingswood Drive Bungalows, 9 & 10 Kingswood Drive, off Monyhull Hall Road, Kings Norton, Birmingham B30 3QX. The special purpose company is Midland Heart Limited.
 - c) Allens Croft Child Development Centre, Allenscroft Road, Kings Heath, Birmingham, B14 6RP. The special purpose company is Transform Schools Limited.
2. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services?

Our hard facilities are managed by Prime Plc.

3. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this):
 - a. Cleaning and Domestic Services
 - b. Patient Catering
 - c. Retail and staff & Visitor Catering Services
 - d. Portering and Logistics
 - e. Non-Emergency Patient Transport
 - f. FM Helpdesk
 - g. Hospital Switchboard
 - h. Security/manned guarding
 - i. Car Park Management
 - j. Linen & Laundry Services
 - k. Waste Management – off-site disposal
4. If these services (both Hard and Soft Facilities Management) are outsourced, please can you outline when these contracts were awarded, for how long, the contract value and when they are due to expire?

For question 3 and Soft Facilities Management Services aspects of question 4, please see the attached Soft Facilities Services Management Spreadsheet.