

Our Ref: FOI/DV/806/091026/PS

Commissioning Headquarters  
County Hall  
Topsham Road  
Exeter  
EX2 4QL

Responded by email to:  
[mark.cole\[request-21832-d944acdc@whatdotheyknow.com\]](mailto:mark.cole[request-21832-d944acdc@whatdotheyknow.com])

Tel: 01392 205205

Email:  
[foi.devonpct@nhs.net](mailto:foi.devonpct@nhs.net)  
[www.devonpct.nhs.uk](http://www.devonpct.nhs.uk)

26 October 2009

Dear Mark.

**Re: Request for information under Freedom of Information Act 2000**

Thank you for your request under the Freedom of Information Act 2000, which was received on 26 October 2009.

I can confirm that NHS Devon holds the information you have requested.

**I am a Lecturer with the University of Nottingham. I am an ex infection control nurse currently undertaking a PhD. As part of my study I am reviewing all Acute, PCT and Mental Health hand hygiene policies in NHS trusts in England. Many trusts post these on the internet and I have been able to locate about a third. Your trust is not one of them. Therefore I would like to make a request for your organisations most recent hand hygiene policy.**

Please see the attached document "Devon PCT Standard Infection Control Precautions v3", section 2 of which is the trust's Hand Hygiene Policy.

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the team on 01392 205205 or by email. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: The Assistant Director of Integrated Governance, Devon Primary Care Trust, Commissioning Headquarters, County Hall, Topsham Road, Exeter, EX2 4QL or email [foi.devonpct@nhs.net](mailto:foi.devonpct@nhs.net)

If you are still unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the PCT internal review process has been completed. Further details

of the role and powers of the Information Commissioner can be found on the Commissioner's website, [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk). The Information Commissioner's address is:-

Information Commissioner's Office  
Wycliffe House  
Water lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

The Freedom of Information Team  
Devon Primary Care Trust