

To Ms T Baddams
Request-293488-88b2c0ba@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: IR 656

3 December 2015

Dear Ms Baddams,

Thank you for your email requesting a review of the Department for Work and Pensions (DWP) handling of your request dated 22 September 2015, reference Fol 4024

In your email you asked to be provided with information answering the following questions:-

“guidelines for WCA home visits

Esther Mcvey talked about a list of conditions where the home visit would apply, what are the guidelines?

What are the guidelines relating to those not requiring a face to face assessment?

What are the guidelines to a heart attack victim being signed off sick? Does he have to go to a face to face assessment in his recovery period?

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

Your request “guidelines for WCA home visits Fol (4024) was received by the Department on 22 September 2015.

The Freedom of Information Fol Act allows 20 working days from date of receipt of the request in which to respond. We endeavour to answer promptly and no later than the 20 day deadline, unless the deadline is extended to consider if an exemption applies.

The 20 working day deadline for the request was 20 October 2015. I note that the Department has failed to respond within the 20 working days and I apologise for the delay as the response has been held up in the sign off process which is in place to ensure an accurate response. The Department will provide a response as soon as possible.

In reviewing your request I uphold your complaint as the Department failed to respond to your request within 20 days.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745